STATE PERSONNEL BOARD AGENDA



JANUARY 14, 2009 SACRAMENTO, CA



MEMORANDUM

DATE: January 2, 2009

TO: ALL INTERESTED PARTIES

FROM: STATE PERSONNEL BOARD – Executive Office

SUBJECT: Notice and Agenda for the January 14, 2009 Meeting of the State

Personnel Board

PLEASE TAKE NOTICE that on January 14, 2009 at the offices of the California State Personnel Board, 801 Capitol Mall, Sacramento, CA 95814, the State Personnel Board will hold its regularly scheduled meeting.

The attached Agenda provides a brief description of each item to be considered in closed or public session. Closed sessions are closed to members of the public. All discussions held in open sessions are open to those interested in attending. Interested members of the public who wish to address the Board on an open session item may request the opportunity to do so.

Should you have questions or wish to obtain a copy of any materials related to items considered in the open sessions, please visit the SPB website at www.spb.ca.gov or contact staff in the Secretariat's Office via mail at State Personnel Board, 801 Capitol Mall, Room 570, Sacramento, California 95814 or by calling (916) 653-1028.

Secretariat's Office

Attachment



BOARD MEETING - JANUARY 14, 2009 1

9:00 a.m. – 12:00 p.m. (Or upon completion of business)

ALL TIMES ARE APPROXIMATE

Public and Closed Session Location 801 Capitol Mall, Room 150 Sacramento, CA 95814

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¹ Sign Language Interpreter will be provided for Board Meeting upon request – contact Secretariat at (916) 653-1028.

OPEN SESSION OF THE STATE PERSONNEL BOARD

9:00 a.m.

- 1. ROLL CALL
- 2. REPORT OF THE EXECUTIVE OFFICER
 - Suzanne M. Ambrose
- 3. REPORT OF THE ACTING CHIEF COUNSEL
 - Bruce Monfross
- 4. REPORT ON LEGISLATION
 - Carol Ong
- 5. REPORT ON THE CALIFORNIA PUBLIC EMPLOYEES RETIREMENT SYSTEM
 - Anne Sheehan
- 6. REPORT OF THE DEPARTMENT OF PERSONNEL ADMINISTRATION
 - Belinda Collins, DPA Representative
- 7. REPORT OF THE HUMAN RESOURCES MODERNIZATION PROJECT
 - Raye Zentner, HR MOD Representative
- 8. DISCUSSION OF UPCOMING BOARD MEETING SCHEDULED FOR JANUARY 27, 2009, IN SACRAMENTO, CALIFORNIA.
- 9. NEW BUSINESS

Items may be raised by Board Members for scheduling and discussion for future meetings.

9:45 a.m.

10. PROPOSED AMENDMENTS TO TITLE 2, CAL. CODE REGS., § 51.3, CONCERNING ASSIGNMENT OF APPEALS TO APPROPRIATE REVIEW PROCESS

- Dorothy Egel, Senior Staff Counsel, SPB

10:15 a.m.

CLOSED SESSION OF THE STATE PERSONNEL BOARD

11. EMPLOYEE APPOINTMENTS, DISCIPLINARY MATTERS, AND OTHER APPEALS

Deliberations to consider matters submitted at prior hearing. [Government Code Sections 11126(c)(3), 18653(3)]

12. DELIBERATION ON NON-EVIDENTIARY CASES AND ADVERSE ACTIONS, DISCRIMINATION COMPLAINTS, AND OTHER PROPOSED DECISIONS SUBMITTED BY ADMINISTRATIVE LAW JUDGES

Deliberations on proposed, rejected, remanded, and submitted decisions, petitions for rehearing, and other matters related to cases heard by Administrative Law Judges of the State Personnel Board or by the Board itself.

[Government Code sections 11126(c)(3), 18653]

13. PENDING LITIGATION

Conference with legal counsel to confer with and receive advice regarding pending litigation when discussion in open session would be prejudicial. [Government Code sections 11126(e)(1), 18653.]

California Highway Patrol, et al. v. State Personnel Board, et al.

Sacramento Superior Court

Case No. 34-2008-00002G14-CU-WM-GDS

California Department Corrections and Rehabilitation, et al. v. State

Personnel Board, et al.

Sacramento Superior Court

Case No. 34-2007-00883875-CU-WM-GDS

Patrick McCollum v. State of California

United States District Court, Northern District of California

Case No. C 04-03339 CRB

Plata, et al. v. Schwarzenegger, et al.

Case No. C01-1351 TEH

14. RECOMMENDATIONS TO THE LEGISLATURE

Deliberations on recommendations to the Legislature. [Government Code section 18653]

15. RECOMMENDATIONS TO THE GOVERNOR

Deliberations on recommendations to the Governor. [Government Code section 18653]

16. EMPLOYEE PERSONNEL MATTER

Discussion concerning the appointment and employment of Chief Counsel candidates. [Government Code section 11126(a)(1)]

11:15 a.m.

PUBLIC SESSION OF THE STATE PERSONNEL BOARD

BOARD ACTIONS:

- 17. ADOPTION OF THE STATE PERSONNEL BOARD SUMMARY MINUTES OF THE NOVEMBER 18, 2008, DECEMBER 2, 2008, AND DECEMBER 16, 2008, BOARD MEETING.
- 18. ADOPTION OF THE STATE PERSONNEL BOARD SUMMARY MINUTES OF THE NOVEMBER 18, 2008, DECEMBER 2, 2008, AND DECEMBER 16, 2008, CLOSED SESSION BOARD MEETING.
- 19. RESOLUTION EXTENDING TIME PURSUANT TO GOVERNMENT CODE SECTION 18671.1

20. SUBMITTED ITEMS

These items have been taken under submission by the State Personnel Board at a prior meeting and may be before the Board for a vote at this meeting.

A. CALIFORNIA DEPARTMENT OF CORRECTIONS AND REHABILITATION'S PROPOSED ESTABLISHMENT OF NEW CLASS, MENTAL HEALTH THERAPIST

Department of Corrections and Rehabilitation proposed the establishment of a new class, Mental Health Therapist, Correctional Facility, with a twelve month probationary period and designation of the class as sensitive under State Personnel Board Rule 213 for the purpose of pre-employment drug testing.

B. STATE EMPLOYEE MEDIATION PROGRAM

SPB Staff presented different options for administering the State Employee Mediation Program in light of resource limitations. Interested parties were invited to comment. Staff will meet with Stakeholders to obtain additional input and report back to the Board.

C. RECEIVER'S REQUEST FOR DELEGATION AND MODIFICATION TO PROCESSES

The Receiver's Office requested the Board delegate several classification functions to the Receiver's Office, subject to Board audit, and requested the Board approve revised procedures for reviewing examination and classification requests submitted by the Receiver's Office.

D. CAREER EXECUTIVE ASSIGNMENT (CEA) REGULATIONS

A public hearing was conducted to provide interested parties an opportunity to address the Board concerning whether the Board should promulgate regulations that address the following issues:

- 1. Should CEA be defined as a single classification or separate classifications based on pay band?
- 2. Should an examination be required for CEA realignments "in place"?
- 3. Should an examination be required to transfer an incumbent CEA to a different CEA position at a higher level regardless of the appointing authority?

E. LIMITED THREE-RANKS PILOT PROJECT: REQUEST TO ADD A CLASS TO THE PILOT PROJECT

On November 3, 2008, a hearing was held during which the Department of Education requested the addition of the class of Education Programs Consultant to the Three-Rank Eligible List Pilot Study. This hearing allowed interested parties to provide information to the Board regarding subsequent interaction between the Department and SEIU, the exclusive representative for the classification.

F. PERSONAL SERVICES CONTRACT NO. 08-11

Appeal of the Department of Motor Vehicles from the Executive Officer's August 11, 2008, Decision disapproving a Personal Services Contract for Information Technology Services.

21. EVIDENTIARY CASES

A. BOARD CASES SUBMITTED

These items have been taken under submission by the State Personnel Board at a prior meeting.

(1) CASE NO. 06-2706PA

Appeal from dismissal

Classification: Correctional Sergeant

Department: Department of Corrections and

Rehabilitation

Petition for rehearing granted April 7, 2008.

Transcript prepared.

Oral argument set for August 8, 2008, Sacramento.

Oral argument continued.

Oral argument set for October 3, 2008, Sacramento.

Oral argument continued.

Oral argument heard November 3, 2008, Sacramento.

Case ready for decision by FULL Board.

(2) CASE NO. 04-2605, CASE NO. 04-2614, CASE NO. 04-2606, CASE NO. 04-2607, CASE NO. 04-2608, CASE NO. 04-2611

Cases taken under submission at the December 16, 2008 Board meeting.

(3) CASE NO. 06-2737PA

Appeal from dismissal

Classification: Correctional Sergeant

Department: Department of Corrections and

Rehabilitation

Petition for rehearing granted April 22, 2008.

Transcripts prepared.

Oral argument set for August 8, 2008, Sacramento.

Oral argument continued.

Oral argument set for October 3, 2008, Sacramento.

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Oral argument continued.

Oral argument heard November 3, 2008, Sacramento.

Case ready for decision by FULL Board.

B. ORAL ARGUMENTS

These cases will be argued at this meeting or will be considered by the Board in closed session based on written arguments submitted by the parties.

NONE

C. <u>CHIEF COUNSEL RESOLUTIONS, REMANDS, STIPULATIONS, OTHER</u>

(1) CASE NO. 06-0014

Appeal from Dismissal

Classification: Correctional Officer

Department: Department of Corrections and Rehabilitation

D. <u>ADMINISTRATIVE LAW JUDGES' PROPOSED DECISIONS</u>

The Board Administrative Law Judges (ALJ) conduct evidentiary hearings in appeals that include, but are not limited to, adverse actions, medical terminations, demotions, discrimination, reasonable accommodations, and whistleblower complaints.

PROPOSED DECISIONS AFTER HEARING

These are ALJ proposed decisions submitted to the Board for the first time.

(1) CASE NO. 04-0655

Appeal from dismissal

Classification: Correctional Officer

Department: Department of Corrections and Rehabilitation

(2) CASE NO. 08-1582

Appeal from dismissal

Classification: Workers' Compensation Insurance

Supervisor II

Department: State Compensation Insurance Fund

(3) CASE NOS. 07-4492 & 07-4512

Appeal from five percent reduction in salary for three pay

periods and from an official reprimand Classification: Correctional Officer

Department: Department of Corrections and Rehabilitation

(4) CASE NO. 06-4080

Appeal from dismissal

Classification: Correctional Officer

Department: Department of Corrections and Rehabilitation

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(5) CASE NO. 08-0452

Appeal from dismissal

Classification: Physician and Surgeon

Department: Department of Corrections and Rehabilitation

(6) CASE NO. 07-4099

Appeal from dismissal

Classification: Correctional Sergeant

Department: Department of Corrections and Rehabilitation

(7) CASE NO. 06-4327 & 07-2595

Appeals from ten percent reduction in salary for 12 months

and official letter of reprimand

Classification: Correctional Counselor I

Department: Department of Corrections and Rehabilitation

(8) CASE NO. 07-1920

Appeal from constructive medical separation and for

benefits pursuant to Government Code §19253.5

Classification: Parole Agent I

Department: Department of Corrections and Rehabilitation

(9) CASE NO. 06-3735

Appeal from demotion

Classification: Patrol Lieutenant Supervisor **Department:** Department of Fish and Game

(10) CASE NO. 08-2707

Appeal from termination from a limited term position

Classification: Fire Apparatus Engineer

Department: Department of Forestry and Fire Protection

(11) CASE NO. 07-3440

Appeal from 10 percent reduction in salary for 13 months

Classification: Correctional Lieutenant

Department: Department of Corrections and Rehabilitation

(12) CASE NO. 08-0221

Appeal from non-punitive termination

Classification: Chief Medical Officer

Department: Department of Corrections and Rehabilitation

(13) CASE NO. 06-2882

Appeal from dismissal

Classification: Correctional Officer

Department: Department of Corrections and Rehabilitation

PROPOSED DECISIONS AFTER BOARD REMAND

PROPOSED DECISIONS AFTER SPB ARBITRATION

NONE

ALJ PROPOSED DECISIONS ADOPTED BY THE BOARD

The Board will vote to grant or deny a petition for rehearing filed by one or both parties, regarding a case already decided by the Board.

E. PETITIONS FOR REHEARING

(1) CASE NO. 06-4011NP

Appeal from withhold from certification Classification: Correctional Officer

Department: Department of Corrections and Rehabilitation

(2) CASE NO. 07-0151NP

Appeal from withhold from certification

Classification: Parole Agent I, Adult Parole

Department: Department of Corrections and Rehabilitation

(3) CASE NO. 07-3175P

Appeal from rejection during probation

Classification: Licensed Vocational Nurse

Department: Department of Corrections and Rehabilitation

(4) CASE NO. 07-3822P

Appeal from medical demotion

Classification: Psychiatric Technician (Safety)

Department: Department of Mental Health

(5) CASE NO. 08-4368NP

Appeal from termination of limited-term appointment

Classification: Staff Services Manager I Department: Department of Conservation

(6) CASE NO. 06-4369P

Appeal from termination of Career Executive Assignment

Classification: Chief Deputy Warden

Department: Department of Corrections and Rehabilitation

F. PENDING BOARD REVIEW

These cases are pending preparation of transcripts, briefs, or the setting of oral argument before the Board.

(1) CASE NO. 07-3421PA

Appeal from dismissal

Classification: Correctional Officer

Department: Department of Corrections and Rehabilitation

Petition for rehearing granted October 21, 2008.

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Transcript prepared.

Oral argument set for February 11, 2009.

(2) CASE NO. 07-3302A

Appeal from dismissal Classification: Custodian

Department: Department of General Services Proposed decision rejected December 16, 2009.

Pending transcripts.

(3) CASE NOS. 05-4338EA & 05-4339A

Appeal from denial of reasonable accommodation and constructive medical termination

Classification: Registered Nurse

Department: Department of Corrections and Rehabilitation

Proposed decision rejected September 23, 2008.

Transcripts prepared.

Oral argument set for December 2, 2008, San Francisco.

Oral argument continued.

Oral argument set for February 11, 2009

(4) CASE NO. 08-0440A

Appeal from dismissal

Classification: Correctional Sergeant

Department: Department of Corrections and

Rehabilitation

Petition for rehearing granted October 21, 2008.

Transcript prepared.

(5) CASE NO. 07-1749PA

Appeal from automatic resignation

Classification: Youth Correctional Officer (Permanent-

Intermittent)

Department: Department of Corrections and

Rehabilitation

Petition for rehearing granted October 21, 2008.

Transcript prepared.

Oral argument set for February 11, 2009

(6) CASE NO. 07-3873PA

Appeal from dismissal

Classification: Correctional Lieutenant

Department: Department of Corrections and

Rehabilitation

Petition for rehearing granted October 21, 2008.

Transcript prepared.

Oral argument set for February 11, 2009

22. NON-EVIDENTIARY CASES

A. WITHHOLD APPEALS

Cases heard by a Staff Hearing Officer, a managerial staff member of the State Personnel Board or investigated by Appeals Division staff. The Board will be presented recommendations by a Staff Hearing Officer or Appeals Division staff for final decision on each appeal.

WITHHOLD FROM CERTIFICATION CASES NOT HEARD BY A STAFF HEARING OFFICER

(1) CASE NO. 07-2327N

Classification: Correctional Officer

Department: California Department of Corrections and

Rehabilitation

Issue: Suitability; illegal drug use.

(2) CASE NO. 07-4071N

Classification: Correctional Officer

Department: California Department of Corrections and

Rehabilitation

Issue: Suitability; omitting pertinent information.

(3) CASE NO. 07-3242N

Classification: Correctional Officer

Department: California Department of Corrections and

Rehabilitation

Issue: Suitability; omitted pertinent information.

(4) CASE NO. 07-2750N

Classification: Correctional Officer

Department: California Department of Corrections and

Rehabilitation

Issue: Suitability; furnished inaccurate and incomplete

information.

(5) CASE NO. 07-3562N

Classification: Correctional Officer

Department: California Department of Corrections and

Rehabilitation

Issue: Suitability; lifetime firearms prohibition.

(6) CASE NO. 06-2547N

Classification: Correctional Officer

Department: California Department of Corrections and

Rehabilitation

Issue: Suitability; illegal drug use.

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(7) CASE NO. 07-0173N

Classification: Licensing Program Manager II **Department:** Department of Social Services

Issue: Suitability; failed to meet the minimum experience

qualifications as required by the examination date.

(8) CASE NO. 07-5599N

Classification: Correctional Officer

Department: California Department of Corrections and

Rehabilitation

Issue: Suitability; negative law enforcement contacts.

(9) CASE NO. 07-3257N

Classification: Correctional Officer

Department: California Department of Corrections and

Rehabilitation

Issue: Suitability; negative employment history.

(10) CASE NO. 07-3087N

Classification: Youth Correctional Officer

Department: California Department of Corrections and

Rehabilitation

Issue: Suitability; hard drug use within ten years of

applying to the CDCR.

(11) CASE NO. 07-5396N

Classification: Correctional Officer

Department: California Department of Corrections and

Rehabilitation

Issue: Suitability: gang association and failure to provide

complete and accurate information.

(12) CASE NO. 08-0911N

Classification: Correctional Officer

Department: California Department of Corrections and

Rehabilitation

Issue: Suitability; omitting pertinent information and a

felony warrant.

(13) CASE NO. 06-3272N

Classification: Correctional Officer

Department: California Department of Corrections and

Rehabilitation

Issue: Suitability; a negative driving record, omitting pertinent information and furnishing inaccurate information.

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(14) CASE NO. 07-1331N

Classification: Youth Correctional Officer

Department: California Department of Corrections and

Rehabilitation

Issue: Suitability; illegal drug use and omission of

pertinent information.

(15) CASE NO. 07-5423N

Classification: Correctional Officer

Department: California Department of Corrections and

Rehabilitation

Issue: Suitability; omission of pertinent information.

(16) CASE NO. 07-4692N

Classification: Correctional Officer

Department: California Department of Corrections and

Rehabilitation

Issue: Suitability; lifetime firearms prohibition.

(17) CASE NO. 07- 5351N

Classification: Correctional Officer

Department: California Department of Corrections and

Rehabilitation

Issue: Suitability; negative driving record.

(18) CASE NO. 08-1029N

Classification: Correctional Officer

Department: California Department of Corrections and

Rehabilitation

Issue: Suitability; failure to comply with legal obligations.

(19) CASE NO. 07-6303N

Classification: Correctional Officer

Department: California Department of Corrections and

Rehabilitation

Issue: Suitability; failure to comply with legal obligations.

(20) CASE NO. 07-6304N

Classification: Correctional Officer

Department: California Department of Corrections and

Rehabilitation

Issue: Suitability; omitted pertinent information.

B. MEDICAL AND PSYCHOLOGICAL SCREENING APPEALS

Cases heard by a Staff Hearing Panel comprised of a managerial staff member of the State Personnel Board and a medical professional. The Board will be presented recommendations by a Hearing Panel on each appeal.

CASES HEARD BY A STAFF HEARING OFFICER

(1) CASE NO. 07-0587N

Classification: Correctional Officer

Department: California Department of Corrections and

Rehabilitation

(2) CASE NO. 07-0162N

Classification: Correctional Officer

Department: California Department of Corrections and

Rehabilitation

(3) CASE NO. 07-0250N

Classification: Correctional Officer

Department: California Department of Corrections and

Rehabilitation

(4) CASE NO. 07-0694N

Classification: Correctional Officer

Department: California Department of Corrections and

Rehabilitation

(5) CASE NO. 06-4391N

Classification: State Traffic Officer, Cadet Department: California Highway Patrol

(6) CASE NO. 06-3666N

Classification: Correctional Officer

Department: California Department of Corrections and

Rehabilitation

(7) CASE NO. 07-2713N

Classification: Correctional Officer

Department: California Department of Corrections and

Rehabilitation

(8) CASE NO. 07-0508N

Classification: Correctional Officer

Department: California Department of Corrections and

Rehabilitation

(9) CASE NO. 07-3199N

Classification: Cadet

Department: California Highway Patrol

(10) CASE NO. 07-3072N

Classification: Youth Correctional Officer

Department: California Department of Corrections and

Rehabilitation

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(11) CASE NO. 07-2913N

Classification: Correctional Officer

Department: California Department of Corrections and

Rehabilitation

DISMISSED CASES

(1) CASE NO. 07-4588N

Classification: Correctional Officer

Department: California Department of Corrections and

Rehabilitation

(2) CASE NO. 08-0475N

Classification: Correctional Officer

Department: California Department of Corrections and

Rehabilitation

(3) CASE NO. 07-4620N

Classification: Correctional Officer

Department: California Department of Corrections and

Rehabilitation

(4) CASE NO. 07-4008N

Classification: Correctional Officer

Department: California Department of Corrections and

Rehabilitation

(5) CASE NO. 07-4592N

Classification: Cadet

Department: California Highway Patrol

(6) CASE NO. 07-4948N

Classification: Correctional Officer

Department: California Department of Corrections and

Rehabilitation

(7) CASE NO. 07-9438N

Classification: Correctional Officer

Department: California Department of Corrections and

Rehabilitation

(8) CASE NO. 07-3653N

Classification: Cadet

Department: California Highway Patrol

(9) CASE NO. 07-2880N

Classification: Correctional Officer

Department: California Department of Corrections and

Rehabilitation

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(10) CASE NO. 07-2639N

Classification: Special Agent

Department: California Department of Justice

(11) CASE NO. 07-4167N

Classification: Correctional Officer

Department: California Department of Corrections and

Rehabilitation

(12) CASE NO. 08-1755N

Classification: Correctional Officer

Department: California Department of Corrections and

Rehabilitation

C. <u>EXAMINATION APPEALS, MINIMUM QUALIFICATIONS, MERIT</u> <u>ISSUE COMPLAINTS</u>

Cases heard by a Staff Hearing Officer, a managerial staff member of the State Personnel Board or investigated by Appeals Division staff. The Board will be presented recommendations by a Staff Hearing Officer or Appeals Division staff for final decision on each appeal.

NONE

D. <u>RULE 211 APPEALS, RULE 212 OUT OF CLASS APPEALS, VOIDED APPOINTMENT APPEALS</u>

Cases heard by a Staff Hearing Officer, or a managerial staff member of the State Personnel Board. The Board will be presented recommendations by a Staff Hearing Officer for final decision on each appeal.

RULE 211

NONE

RULE 212

NONE

VOIDED APPOINTMENT

NONE

E. <u>REQUEST TO FILE CHARGES CASES, PETITION FOR</u> REHEARING

Investigated by Appeals Division staff. The Board will be presented recommendations by Appeals Division staff for final decision on each request.

REQUEST TO FILE CHARGES CASES

(1) CASE NO. 07-3995N

Classification: Correctional Officer

Department: California Department of Corrections and

Rehabilitation

Issue: The charging party requests to file charges against the charged parties for violations of various subsections of Government Code section 19572.

(2) CASE NO. 06-1191N

Classification: Maintenance Supervisor Department: Department of Transportation

Issue: The charging party wishes to file charges against the charged party for violations against Government Code

section 19572.

(3) CASE NO. 06-1604N

Classification: Former Chief Psychiatrist

Department: California Department of Social Services Issue: The charging party requests to file charges against the charged parties for various subsections of Government Code section 19572.

(4) CASE NO. 06-4227N

Classification: Fire Fighter I, Seasonal

Department: California Department of Forestry and Fire

Protection

Issue: The charging party requests to file charges against the charged parties for violations of various subsections of Government Code section 19572.

23. NON-HEARING AGENDA

The following proposals are made to the State Personnel Board by either the Board staff or Department of Personnel Administration staff. It is anticipated that the Board will act on these proposals without a hearing. Anyone with concerns or opposition to any of these proposals should submit a written notice to the Executive Officer clearly stating the nature of the concern or opposition. Such notice should explain how the issue in dispute is a merit employment matter within the Board's scope of authority as set forth in the State Civil Service Act (Government Code section 18500 et seq.) and Article VII of the California Constitution. Matters within the Board's scope of authority include, but are not limited to, personnel selection, employee status, discrimination and affirmative action. Matters outside the Board's scope of authority include, but are not limited to, compensation, employee benefits, position allocation, and organization structure. Such notice must be received not later than close of business on the Wednesday before the Board meeting at which the proposal is scheduled. Such notice from an exclusive bargaining representative will not be entertained after this deadline, provided the representative has

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received advance notice of the classification proposal pursuant to the applicable memorandum of understanding. In investigating matters outlined above, the Executive Officer shall act as the Board's authorized representative and recommend that the Board either act on the proposals as submitted without a hearing or schedule the items for a hearing, including a staff recommendation on resolution of the merit issues in dispute.

- A. BOARD ITEMS PRESENTED BY STATE PERSONNEL BOARD OR DEPARTMENT OF PERSONNEL ADMINISTRATION TO ESTABLISH, REVISE OR ABOLISH CLASSIFICATIONS, ALTERNATE RANGE CRITERIA, ETC.
 - (1) CHILD SUPPORT TECHNICIAN, CHILD SUPPORT ANALYST, AND SENIOR CHILD SUPPORT SPECIALIST, DEPARTMENT OF CHILD SUPPORT SERVICES

The Department of Child Support Services requests the establishment of two new deep classes of Child Support Technician, Department of Child Support Services and Child Support Analyst, Department of Child Support Services; establishment of a new class of Senior Child Support Specialist; Department of Child Support Services; adoption of Alternate Range Criteria 451 and 452; adoption of twelve month probationary period for all three classes; and reallocation of incumbents to the appropriate class.

В. **ABOLISHMENT** OF CLASSES THAT HAVE HAD NO **INCUMBENTS FOR** MORE **THAN TWO** YEARS. DEPARTMENTS THAT UTILIZE THE CLASS AS WELL AS THE APPROPRIATE UNION HAVE NO OBJECTION TO THE ABOLISHMENT OF THESE CLASSES.

THE DEPARTMENT OF PERSONNEL ADMINISTRATION AND STATE PERSONNEL BOARD proposes to abolish the following unused classifications, which have been vacant for more than twenty-four months. Departments that utilize the class as well as the appropriate union have no objection to the abolishment of these classes. When classes are proposed to be abolished which are part of a class series, and other classes within the series will continue to be used, the class specification is included in the board item.

<u>l itle</u>	Class Code
Community Youth Resource Specialist	9586
Book Repairer	1300
Supervising Book Repairer	1301
Assistive Technology Specialist II	8234
State Park Ranger -Intermittent-	0984
Physical Therapy Assistant Applicant	8293
Child Development Administrator II	2836
Special Education Administrator II	2751
Career-Vocational Education Administrator II	2724
Education Administrator II	2658
Supervising Field Representative, School Administrati	on 2590
Personnel Supervisor I	1304

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C. BACKDATE OF APPOINTMENTS

State Personnel Board staff proposes the adoption of the following matters in which departments have requested an employee be appointed retroactively to a position. Staff has reviewed the following requests and has advised the Board of recommended action.

(1) CASE NO. 08-04BD

Request to Backdate Appointment

Classification: Assistant Information Systems Analyst **Department:** California Department of Corrections and

Rehabilitation

24. CAREER EXECUTIVE ASSIGNMENT (CEA) CATEGORY ACTIVITY

This section of the Agenda serves to inform interested individuals and departments of proposed and approved CEA position actions. The first section lists position actions that have been proposed and are currently under consideration. Any parties having concerns with the merits of a proposed CEA position action should submit their concerns in writing to the Classification and Compensation Division of the Department of Personnel Administration, the Consulting Services Division of the State Personnel Board, and the department proposing the action. To assure adequate time to consider objections to a CEA position action, issues should be presented immediately upon receipt of the State Personnel Board Agenda in which the proposed position action is noticed as being under consideration, and generally no later than a week to ten days after its publication. In cases where a merit issue has been raised regarding a proposed CEA position action and the dispute cannot be resolved, a hearing before the five-member Board may be scheduled. If no merit issues are raised regarding a proposed CEA position action, and the State Personnel Board approves it, the action becomes effective without further action by the Board. The second section of this portion of the Agenda reports those position actions that have been approved. They are effective as of the date they were approved by the Executive Officer of the State Personnel Board.

A. REQUESTS TO ESTABLISH NEW OR REVISE EXISTING CEA POSITIONS CURRENTLY UNDER CONSIDERATION

(1) DEPUTY DIRECTOR, GEOSPATIAL INFORMATION OFFICER

The Office of the State Chief Information Officer proposes to allocate the above position to the CEA category. The Deputy Director, Geospatial Information Officer (GIO) will develop and implement statewide policy in collaboration with federal, state, and local government leaders and private sector/trade association executives. The GIO will create all policies related to geospatial activities throughout the state and will develop the strategic direction for the Geospatial Information System.

(2) SENIOR VICE PRESIDENT OF INTERNAL AFFAIRS

The State Compensation Insurance Fund proposes to allocate the above position to the CEA category. The Senior Vice President of Internal Affairs will serve as the strategic policy maker in the areas of internal audits, special investigations, public records, and privacy protections. This position will also be responsible for oversight of accounting, auditing, and financial reporting practices, as well as fraud detection.

(3) FISCAL MANAGER

The Department of Industrial Relations proposes to allocate the above position to the CEA category. The Fiscal Manager will work closely with all departmental divisions and programs on matters of fiscal accountability, including developing financial plans and creating a new system to effectively collect all monies. Particular focus will be directed to the Division of Occupational Safety and Health and the Division of Labor Standards and Enforcement.

(4) CHIEF ADMINISTRATIVE LAW JUDGE, APPELLATE OPERATIONS

The California Unemployment Insurance Appeals Board proposes to allocate the above position to the CEA category. The Chief Administrative Law Judge, Appellate Operations, will be responsible for the development and implementation of program and administrative policy. This position will also be responsible for insuring the primary mission of the California Unemployment Insurance Appeals Board is met by administering a system that hears appeals of initial hearings and decisions by Administrative Law Judges in the Field Operations Division.

(5) GENERAL COUNSEL

The Department of Managed Health Care proposes to allocate the above position to the CEA category. The General Counsel will have the authority to establish and implement policy that has statewide impact. This position also has the authority to develop, recommend, and implement all policies and procedures necessary for the successful operation and support of multiple legal programs throughout the Department.

(6) OPERATIONS CHIEF, LOCAL GOVERNMENT FISCAL AFFAIRS

The Office of the State Controller proposes to allocate the above position to the CEA category. This CEA position will oversee and manage the Personnel/Payroll Services Division's bureau charged with local government functions, including payments, accounting, reporting, outreach, and accountability.

(7) BUREAU CHIEF, PROGRAM MANAGEMENT ANALYSIS BUREAU

The Office of the State Controller proposes to allocate the above position to the CEA category. This CEA position will develop and recommend policy for the SCO with respect to statewide programs including Personnel Services, Payroll Services, Collective Bargaining, Salary and Benefit Programs, Management Information Retrieval Systems, Data Management, Statewide Training, Decentralized Security Administration, the California Leave Accounting System (CLAS), and the California Automated Travel Expense Reimbursement System (CalATERS).

(8) CHIEF DEPUTY, PERSONNEL/PAYROLL OPERATIONS

The Office of the State Controller proposes to allocate the above position to the CEA category. This CEA position will be responsible for overseeing and managing the Personnel/Payroll Services Division's operational processes for the operating units, including personnel, payroll, employee/employer paid benefits and deductions, taxation and legacy system maintenance and support.

(9) CHIEF PROGRAMMING OFFICER

The California Transportation Commission proposes to abolish the above existing CEA allocation. The Commission has the opportunity to combine the programming responsibilities with the delivery responsibilities, believing this to be the most efficient and productive strategy for meeting the Commission's new, long-term mandates and objectives.

(10) ASSOCIATE DIRECTOR, OFFICE OF BUSINESS SERVICES

The Department of Corrections and Rehabilitation proposes to allocate the above position to the CEA category. The Associate Director will be responsible for developing, implementing and enforcing appropriate policies, providing critical subject matter expertise on matters related to contracting and Small Business/Disabled Veteran Business Enterprises. Additionally this position will develop and implement departmental contracting policies and procedures that include sensitive issues such as conflict of interest or expected standards of ethical and moral behavior.

(11) CHIEF DEPUTY DIRECTOR, POLICY & PROGRAMMING

The California Transportation Commission proposes to combine the duties and responsibilities of the Chief Deputy Director with the Chief Delivery Officer (both CEAs) and abolish the remaining position.

B. EXECUTIVE OFFICER DECISIONS REGARDING REQUESTS TO ESTABLISH NEW OR REVISE EXISTING CEA POSITIONS

(1) DIRECTOR, POLICY AND REGULATIONS, CORRECTIONS SERVICES

The California Department of Corrections and Rehabilitation Plata's request to allocate the above position to the CEA category has been approved effective December 23, 2008.

(2) EXECUTIVE DIRECTOR

The State Water Resources Control Board withdrew the above CEA request on December 16, 2008.

(3-11) EXECUTIVE OFFICER REGIONAL WATER QUALITY CONTROL BOARD, REGIONS 1-9

The State Water Resources Control Board withdrew the above CEA requests on December 16, 2008.

ADJOURNMENT

DEPARTMENT OF PERSONNEL ADMINISTRATION

CLASSIFICATION AND COMPENSATION DIVISION 1515 "S" STREET, NORTH BUILDING, SUITE 400 SACRAMENTO, CA 95814-7243



DATE: January 14, 2009

TO: STATE PERSONNEL BOARD

FROM: JOEY HERRERA, Staff Personnel Program Analyst

Department of Personnel Administration

REVIEWED BY: Belinda Collins, Chief

Classification and Compensation Division Department of Personnel Administration

SUBJECT: The Department of Child Support Services requests the establishment of

two new deep classes of Child Support Technician, Department of Child Support Services and Child Support Analyst, Department of Child Support Services; establishment of a new class of Senior Child Support Specialist;

Department of Child Support Services; adoption of Alternate Range

Criteria 451 and 452; adoption of twelve month probationary period for all three classes; and reallocation of incumbents to the appropriate class.

SUMMARY OF ISSUES:

The Department of Child Support Services (DCSS) proposes establishment of the Child Support Technician, DCSS; Child Support Specialist, DCSS; and Senior Child Support Analyst, DCSS classes. These classes will accurately describe the technical and analytical activities performed in support of the department's collection of child support payments, policy and program implementation, and maintenance duties conducted in the Operations Division of the department. The establishment of and reallocation of employees to these classifications will allow for the successful transition of the employees from the Franchise Tax Board (FTB) to DCSS according to the mandate of AB 2358, Chapter 806, filed in September 2004.

CONSULTED WITH:

Joey Herrera, Department of Personnel Administration
Debbie True, Department of Personnel Administration
Mike Strazzo, State Personnel Board
Denise Masuhara, State Personnel Board
Mary Butera, State Personnel Board
Cher Woehl, Department of Child Support Services
Deborah Silva, Department of Child Support Services
Martha Rojo-Jamarillo, Department of Child Support Services

The Service Employees International Union (SEIU) Local 1000 has been notified and is in agreement with this proposal.

CLASSIFICATION CONSIDERATIONS:

Please see attached proposal.

RECOMMENDATIONS:

1. That the following deep classes be established; the proposed class specifications for these classes as shown in the current calendar be adopted; and the probationary periods be as specified.

<u>Class</u> <u>Probationary Period</u>

Child Support Technician, Department of Child Support Services

12months

Child Support Specialist, Department of Child Support Services

12 months

- 2. That the class of Senior Child Support Analyst, Department of Child Support Services be established; the proposed class specification for the class as shown in the current calendar be adopted; and the probationary period be 12 months.
- 3. That all appointments to the class of Senior Child Support Analyst, Department of Child Support Services require a probationary period and that are effective on or after December 2, 2008, shall require services of a one-year probationary period before an employee may attain permanent status in the class.
- 4. That the proposed Alternate Range Criteria 451 for the class of Child Support Technician, Department of Child Support Services as shown below be adopted.
 - Range A. This range shall apply to individuals who do not meet the criteria for payment in Range B.
 - Range B. This range shall apply to individuals who have satisfactorily completed either:
 - Six months of experience performing duties comparable to Child Support Technician, Department of Child Support Services, Range A, and at least two courses in basic accounting or at least one course each in basic accounting and business or commercial law; or
 - 2. One year of state service experience performing duties at a level of responsibility comparable to Child Support Technician, Department of Child Support Services; or
 - 3. The equivalent to graduation from college, which must include at least two courses in basic accounting or at least one course each in basic accounting and business or commercial law.
- 5. That the proposed Alternate Range Criteria 452 for the class of Child Support Specialist, Department of Child Support Services as shown below be adopted.
 - Range A. This range shall apply to individuals who do not meet criteria for payment in Range B or Range C.
 - Range B. This range shall apply to individuals who have satisfactorily completed either:

- 1. Six months of experience in the class of Child Support Specialist, Department of Child Support Services, Range A; or
- One year of experience performing increasingly responsible collection duties at a level comparable in responsibility to the Child Support Specialist, Department of Child Support Services (this experience must be beyond that required to satisfy the minimum qualifications of the class); or
- 3. The equivalent to graduation from college with at least one course each in basic accounting or Federal or State business or commercial law and one course in either economics, business administration, or public administration.

Range C. This range shall apply to individuals who have satisfactorily completed 12 months of experience in the class of Child Support Specialist, DCSS, Range B.

- 6. That the following resolutions be adopted:
 - a. WHEREAS the State Personnel Board on November 18, 2008, established the deep classes with alternate range levels as indicated below in Column II; and the duties and responsibilities of the corresponding alternate range levels of the deep class were substantially included in the previously existing alternate ranges of the deep classes in Column I; and

WHEREAS the knowledge and abilities required for the deep class alternate range levels indicated in Column II were substantially tested for in the examination held for the classes listed in Column I: Therefore be it

RESOLVED, that any person in the Department of Child Support Services with civil service status in the alternate range of the deep class indicated in Column I on December 2, 2008, shall be reallocated to the corresponding alternate range of the deep class as indicated in Column II and hereby granted the same civil services status in that class without further examination; and be it further

RESOLVED, that any existing employment lists other than reemployment lists established for the classes indicated in Column I shall be used to certify to fill vacancies in deep classes indicated in Column II as directed by the Executive Officer of the State Personnel Board until such lists are abolished, exhausted, or superseded by lists for the classes indicated in Column II.

Column I	Column II
Tax Technician, Franchise Tax Board, Range A	Child Support Technician, Department of Child Support Services, Range A
Tax Technician, Franchise Tax Board, Range B	Child Support Technician, Department of Child Support Services, Range B
Compliance Representative, Franchise Tax Board, Range A	Child Support Specialist, Department of Child Support Services, Range A
Compliance Representative, Franchise Tax Board, Range B	Child Support Specialist, Department of Child Support Services, Range B
Compliance Representative,	Child Support Specialist, Department of

b. WHEREAS the State Personnel Board on November 18, 2008, established the class indicated below in Column II; and the duties and responsibilities of this class were substantially included in the existing class indicated below in Column I; and

WHEREAS the knowledge and abilities required for the class indicated below in Column II were substantially tested for in the examination for the corresponding class indicated in Column I: Therefore be it

RESOLVED, That any person in the Department of Child Support Services with civil service status in the class indicated in Column I on December 2, 2008, shall be reallocated to the appropriate class as indicated in Column II and hereby granted the same civil service status in that class without further examination.

RESOLVED, That any existing employment lists other than reemployment lists established for the classes indicated in Column I shall be used to certify to fill vacancies in the class indicated in Column II as directed by the Executive Officer of the State Personnel Board until such lists are abolished, exhausted, or superseded by lists for the class in Column II.

Column I Column II

Senior Compliance Representative, Franchise Tax Board

Senior Child Support Analyst, Department of Child Support Services

c. WHEREAS Title 2, California Code of Regulations Section 431 states "unless otherwise provided by resolution of the board, the maximum rate of the lowest salary range currently authorized for a class is used to make salary comparison", and

WHEREAS alternate ranges within the new class of Child Support Technician, Department of Child Support Services are being established parallel to the levels of the existing class of Tax Technician, Franchise Tax Board; and

WHEREAS placement in each alternate range of the class of Child Support Technician, Department of Child Support Services represents recognition of a higher level of knowledge, skill, ability, experience or eligibility which each appointee can acquire through experience in the class of Child Support Technician, Department of Child Support Services or comparable or higher level classes; and

WHEREAS as the result of a permanent appointment to each alternate range, an appointee gains status in the range to which he/she is appointed as though each range is a separate class by qualifying for placement in that range through transfer, reinstatement, demotion, or satisfying the alternate range criteria: Therefore be it

RESOLVED, That salary Range A and B for the class of Child Support Technician, Department of Child Support Services may be used individually as if each represents the salary range of a separate class to make salary comparisons for discretionary actions between the class of Child Support Technician, Department of Child Support Services and other classes; and be it further

RESOLVED, That for the class of Child Support Technician, Department of Child Support Services the maximum currently authorized for Range B of the class shall be the salary used to make salary comparisons for mandatory actions.

d. WHEREAS Title 2, California Code Regulations Section 431 states "unless otherwise provided by resolution of the board, the maximum rate of the lowest salary range currently authorized for the class is used to make salary comparison", and

WHEREAS alternate ranges within the new class of Child Support Specialist, Department of Child Support Services are being established parallel to the levels of the existing class of Compliance Representative, Franchise Tax Board; and

WHEREAS placement in each alternate range of the class of Child Support Specialist, Department of Child Support Services represents recognition of a higher level of knowledge, skill, ability, experience or eligibility which each appointee can acquire through experience in the class of Child Support Specialist, Department of Child Support Services or comparable or higher level classes; and

WHEREAS as the result of a permanent appointment to each alternate range, an appointee gains status in the range to which he/she is appointed as though each range is a separate class by qualifying for placement in that range through transfer, reinstatement, demotion, or satisfying the alternate range criteria: Therefore be it

RESOLVED, That salary Range A, B and C for the class of Child Support Specialist, Department of Child Support Services may be used individually as if each represents the salary range of a separate class to make salary comparisons for discretionary actions between the class of Child Support Specialist, Department of Child Support Services and other classes; and be it further

RESOLVED, That for the class of Child Support Specialist, Department of Child Support Services the maximum currently authorized for Range C of the class shall be the salary used to make salary comparisons for mandatory actions.

CLASSIFICATION CONSIDERATIONS

Instructions: Complete after if Concept (Part A) is approved by DPA. Answer all applicable questions, providing enough information to support your proposal. Return this with a signed transmittal form to your DPA and SPB Analysts.

Background

1. Provide some historical perspective about the organizational setting of the subject class(es) and the needs that this request addresses.

Pursuant to Legislatively mandated provisions, the Department of Child Support Services (DCSS) was created to administer all services and perform all functions necessary to establish, collect, and distribute child support. The bill designated DCSS as the single organizational unit to administer the state plan for securing child and spousal support, medical support, and determining paternity (AB 196 Chaptered September 27, 1999). This change is significant. The child support services were transformed from being decentralized and performed independently through the District Attorney Offices in the 58 counties, to being centralized under the leadership of the Director of DCSS.

AB 2358, legislation passed in 2004, provides that DCSS assume responsibilities for the collection of child support delinquencies and the Financial Institution Data Match System (FIDM), pursuant to a letter of agreement between DCSS and the Franchise Tax Board (FTB). This provision led to the transfer of approximately 100 child support collection program employees from FTB to DCSS on July 1, 2005. These employees have remained in their FTB classes pending new classes being established or service-wide classes identified as appropriate for the work.

Until October 2005, the department was operating in essentially a ministerial capacity setting IV-D and child support policies and procedures for the Local Child Support Agencies (LCSA) and in the development of the California Child Support Automated System (CCSAS) and a statewide centralized payment processing system as required by Federal law.

Subsequent to October 2005, the department transitioned into its current operational mode and is responsible for significant new statewide workload that is primarily housed within the Operations Division, DCSS. These new responsibilities are based on state and federal laws, rules, policies and procedures under the sole jurisdiction of DCSS. The Operations Division's responsibilities include, but are not limited to: promulgation of operational policies and procedures to implement the department's responsibility pertaining to collection, allocation and disbursement of all of the state's child support payments from non-custodial parents (NCPs) to the appropriate custodial parent(s) (CPs); management of all statewide financial information collected in CCSAS and utilization of the centralized financial workers (CFW) concept to perform statewide mission critical support activities such as ensuring all payments are processed within two working days of receipt; manage any suspended payments to ensure that at no time are there more payments in suspense than allowed by federal mandates; reconciliation of all

non sufficient funds (NSF) payment situations; and statewide allocation of all payments where there are multiple NCPs and CPs. In addition, the CFW concept include the non-IV-D NCP and CP collections and disbursement activities and the department in operating essentially as the state's "59th" county with responsibility for all non-IV-D cases statewide and instances where there are non-IV-D and IV-D NCPs and CPs with common child support orders.

Now that CCSAS and centralized payment processing have been implemented, California is relieved of \$200+ million in yearly Federal penalties for not having a certified statewide system. However, this penalty is in abeyance and can be reinstated should DCSS not be able to secure final federal certification approval of CCSAS. Much of the final federal certification will be based upon the Operations Division's success in implementing all of the related operational policies and procedures alluded to above and many of these responsibilities will be performed by the new requested classifications. The Operations Division is comprised of three program areas:

Collection and Enforcement

This program is responsible for locating non-custodial parents and for the collection of child support payments that are in arrears. This branch also provides guidance on current policies, developing regulations, performing impact analysis of federal or state legislation of federal policy changes, processing withdrawal requests of denials to applications of passports, responding to public inquiries, and processing license releases.

Interstate and Alternative Enforcement

This Program is responsible for setting the procedures and collections methods for new and innovative collection practices and workloads; processes incoming cases for other states and international child support enforcement cases and is providing support for the new statewide interface/intercept/match systems designed to collect past due child support.

State Disbursement

This program is responsible for the oversight and contract performance monitoring of the delivery of services provided by the statewide contract service provider that is responsible for processing more than 6.5 million collection transactions, representing more than 5.1 million disbursements, totaling more than \$2.1 billion in transactions; support to the LCSA and supports the development, design, testing, conversion of activities and implementation of the statewide Customer Services Support Center.

Classification Considerations

2. What classification(s) does the subject class(es) report to?

Two classifications being established will report to a lead, the proposed Senior Child Support Analyst, DCSS (previously Senior Compliance Representative, FTB) for review and advice. The Senior Child Support Analyst, DCSS reports to the first level supervisor

in the division, the Administrator I, FTB class but, as a result of this study, this class is being recommended to be Staff Services Manager I in the future.

3. Will the subject class(es) supervise? If so, what class(es)?

No, none of the subject classes will supervise.

- 4. What are the specific duties of the subject class(es)?
 - 1. Child Support Technician, DCSS These employees respond to and initiate calls, answer questions and educate parties regarding delinquent child support accounts, payment arrangement procedures and collections processes used by DCSS. Incumbents evaluate account information to determine if a hardship exists or an installment agreement should be established.
 - 2. Child Support Specialist, DCSS This is the recruiting, developmental and first journey level in this series. These employees work on an inventory of child support collection accounts to resolve child support debt arrearage accounts. They work on securing payments in full by making determinations of non custodial parent financial status using various asset data sources. They may issue orders to attach bank levies to get support payments. Other employees in this class will assist in collections by reviewing cases for legal sufficiency; providing support for the development, design, implementation and evaluation of department programs and policies.
 - 3. Senior Child Support Analyst, DCSS This is the advanced journey-person level in this series. These employees independently perform the more responsible and complex activities including program development, design, implementation and program performance evaluation, legislative analysis, review and revision of complex procedures and major special projects, and provide sensitive public contacts and/or negotiations with individuals, employers, local child support agencies, Federal government and other agencies; performs oversight and contract management in the delivery of departmental services; handle the more complex financial activities in the areas of collections, allocation, distribution and disbursements for financial operations and case management activities; handles the interstate and international child support enforcement cases and reviews these cases for legal sufficiency to ensure compliance with all federal and state laws and regulations; investigate and resolve issues regarding data matches and data verification processes; make sure reports and statistical data are in compliance with federal and state requirements. Some Senior Child Support Analyst, DCSS employees serve in lead positions over Child Support Technicians, DCSS or Child Support Specialists, DCSS in the collection programs of the Operations Branch.
- 5. What is the decision-making responsibility of the subject class(es)?
 - 1. Child Support Technician, DCSS evaluates account information of the NCP to determine the debtor's ability to pay; that is, if a hardship exists or an installment payment should be established. The Technician makes recommendations to their lead as to the result of their analysis.

2. Child Support Specialist, DCSS – evaluates account information to determine ability to pay and issues levies to get NCP assets. The Child Support Specialist works from an inventory of approximately 150 cases and decides the priority of those cases and when to pursue. The Child Support Specialist goes to their lead when certain notices or skip tracing procedures are required on an account or when the NCP requests a supervisor or lead to call back (when not satisfied with the Specialist's determination).

Other Child Support Specialists determine legal sufficiency of complaints, inquiries or requests for assistance based on federal and State child support laws. Child Support Specialists make recommendations on policy, project and program issues to either their lead analyst or supervisor.

3. Senior Child Support Analyst, DCSS – The lead Senior Child Support Analyst in the collection programs makes decisions on NCP accounts based on the written input of the Child Support Specialists or Child Support Technicians.

The non-lead Senior Child Support Specialist resolves the more complex and sensitive complaints, inquiries, and requests for assistance from child support agencies, other state and local governmental agencies and private citizens. Others monitor contracts and evaluate service providers for compliance of deliverables or determine what is necessary to develop and implement statewide systems and programs.

6. What would be the consequence of error if incumbents in the subject class(es) did not perform their jobs? (Program problems, lost funding, public safety compromised, etc.)

The consequence of error for all of the incumbents is the same; however, the work of the employees at the lower two levels is always reviewed by their leads. The consequence of error is as follows: 1) federal government penalties; 2) not getting payments to custodial parents in time; 3) taking too much money from non-custodial parents; 4) violation of government code or confidentiality requirements.

- 7. What are the analytical requirements expected of incumbents in the subject class(es)?
 - 1. Child Support Technician, DCSS analyze account history and financial statements to determine NCPs ability to pay. This requires the Child Support Technician to interpret department policy and then apply these to the case at hand.
 - 2. Child Support Specialist, DCSS analyze their inventory of 150 200 accounts to prioritize and contact individuals to gain information on ability to pay. This requires being familiar with various databases, agencies, contracts to gain information on the case and decide how to proceed. Others research and analyze requests for information or program design, testing and conversion of activities for the purpose of providing correct information or correct action on how to proceed.
 - 3. Senior Child Support Analyst, DCSS the lead employees review the Child Support Specialist's or Child Support Technician's analysis of an account to decide if the action proposed is correct and can analyze the most complex cases themselves.

Other Senior Child Support Analyst analyze various critical department functions for the purpose of making sure the department's regulations and policies are adhered to in the development, implementation, or monitoring of current or new programs, projects or systems.

8. What are the purpose, type, and level of contacts incumbents in the subject class(es) make?

Frequent contact within the department at all levels, other state departments, especially the FTB, Employment Development Department, Department of Motor Vehicles and Attorney General, local county child support agencies, other states' child support agencies, the Federal government, international child support agencies, custodial and non-custodial parents, employers, banks, and other private and governmental agencies and the general public.

Need for New Class (if necessary)

9. For new classes only: what existing classes were considered and why were they not appropriate?

DCSS has assumed responsibility for the collection of child support delinquencies and the FIDM, pursuant to a letter of agreement between DCSS and FTB. This provision led to the transfer of more than 100 child support collection program employees from FTB to DCSS on July 1, 2005. These employees have remained in their FTB classes pending new classes being established or service-wide classes identified as appropriate for the work.

The establishment of a statewide child support enforcement program (including the development of a statewide system), the centralized payment processing, and the movement of employees from various agencies to DCSS caused management to centralize all state-level operational responsibilities within a new Operations Division. The movement of employees to this division and the realization that new Central Financial Management duties now required to be performed by DCSS employees as a result of centralization prompted DCSS management to initiate a study to develop a classification plan for employees in this division.

The following six points describe the conclusion of the classification and audit analysis:

- 1. Eleven DCSS employees in four of the seven FTB classifications (Principal Compliance Representative, FTB and Administrators I, II, III, FTB) can be allocated to the service-wide Staff Services Manager series classifications.
- 2. No appropriate service-wide classifications adequately describe the duties of the 86 employees in three of the FTB classes (Tax Technician, FTB; Compliance Representative, FTB and Senior Compliance Representative, FTB).
- 3. The current FTB classes do not fit the nature of the work at DCSS. FTB classes are geared toward tax collection work and do not reflect the child support collection work.

- 4. DCSS Operations Division needs classifications that not only have generalized requirements, but require related child support program knowledge as well.
- 5. DCSS needs a classification plan that will provide career development throughout the department for its employees to stop the loss of employees to FTB and other agencies that have better career opportunities.
- 6. The new CFW duties require a classification plan that will incorporate duties including the resolution of escalated customer service financial inquiries, designated suspended collections, the adjustment of statewide collections (Non IV-D, Non IV-D/IV-D combinations), managing Non IV-D and certain IV-D disbursements (research/release suspended disbursements and refund non-support payments), and linking and unlinking participants for purposes of appropriate monetary allocations. This new work requires a county child support financial management experience minimum qualifications pattern.

Service-wide classifications such as Staff Services Analyst, Associate Governmental Program Analyst and accounting classification have been reviewed and do not match the duties being performed, nor do the minimum qualifications for these classifications meet the needs of the department to have the program knowledge necessary to perform the duties. Also critical in this regard is the department's critical need for county child support financial management experience.

Minimum Qualifications

10. What are the proposed or current minimum qualifications of the subject class(es), and why are they appropriate? (Include inside and outside experience patterns.)

The Minimum Qualifications (MQ) for the proposed classifications are very similar to the classifications that the employees are currently in, with changes being made to denote the classifications used in the department as opposed to those used at FTB and a county child support/financial management MQ pattern is being added to allow recruitment of county employees with the child support/financial management experience critically needed in the department.

The Child Support Technician, DCSS proposed MQs are similar to those of the Tax Technician, FTB with changes being made for the inclusion of classifications used in the department for the departmental experience pattern and a county child support experience pattern being added.

The Child Support Specialist, DCSS proposed MQs include patterns similar to those of the Compliance Representative, FTB and some expansion of MQ patterns for the inclusion of classifications used in the department for the department experience patterns and a county child support experience pattern to be able to recruit and hire those employees with this critically needed experience.

The Senior Child Support Analyst, DCSS proposed MQs are similar to those of the Senior Compliance Representative, FTB with changes being made for the inclusion of classification used in the department for the departmental experience patterns and a county child support experience pattern being added.

See attached classification specifications for specifics.

Probationary Period

The probationary period is six months

11. If a probationary period other than six months is proposed, what is the rationale?

A twelve-month probationary period is recommended for all three of the proposed classifications. The recruitment and examinations for all three classifications will be held on an open basis. Many employees in all three classes will be new to State service and will be serving their first probationary period. Therefore, the 12-month probationary period is necessary to ensure that these new employees will have an opportunity to demonstrate their abilities to perform the full range of duties and assignments spanning the course of a year.

Currently, the probationary periods for the classifications of Tax Technician, FTB and Compliance Representative, FTB, classes from which most of the employees were transferred, have one-year probationary periods. The Senior Compliance Representative, FTB class has a six-month probationary period primarily because the examinations for the class are given on a promotional only basis. Going forward however, the department plans to conduct open recruitment and testing for the Senior Child Support Analyst to attract candidates primarily from counties to perform the new and changing child support collection duties described above due to legislative changes. The current incumbents being transferred from the Senior Compliance Representative, FTB, class to the Senior Child Support Analyst, DCSS classification will complete the six-month probationary period required of the FTB class. New employees hired in the new class will serve the twelve-month probationary period.

Status Considerations

12. What is the impact on current incumbents?

There is no negative impact to the current incumbents. Employees in the class of Tax Technician, FTB will be reallocated by SPB action to the new classification of Child Support Technician, DCSS. Employees in the class of Compliance Representative, FTB will be reallocated by SPB action to the new classification of Child Support Specialist, DCSS. Employees in the class of Senior Compliance Representative, FTB will be reallocated by SPB action to the new classification of Senior Child Support Analyst, DCSS.

13. Will current employees move by examination, transfer, reallocation, split-off, etc.? Explain rationale.

The current employees in the three FTB classifications will be reallocated by SPB action. They are currently performing the duties described in the specifications for the new classifications having been transferred to DCSS as a result of legislation.

Consulted With

14. In addition to the departmental contacts listed on the cover sheet, list the names and affiliations of persons who were consulted during the development of this proposal.

Josie Fernandez, Department of Personnel Administration Kathy Reece, Franchise Tax Board, Human Resources Mike Willihnganz, CPS, Test Development Manager Gary Burkett, CPS

DEPARTMENT OF PERSONNEL ADMINISTRATION

CLASSIFICATION AND COMPENSATION DIVISION 1515 "S" STREET, NORTH BUILDING, SUITE 400 SACRAMENTO, CA 95814-7243



DATE: January 14, 2009

TO: STATE PERSONNEL BOARD

FROM: Dave Rechs, Personnel Program Advisor

Classification and Compensation Division

REVIEWED BY: Belinda Collins, Chief

Classification and Compensation Division

Abolishment of Vacant Civil Service Classes SUBJECT:

SUMMARY OF ISSUES:

In the interest of maintaining the State's overall classification plan, the Department of Personnel Administration and State Personnel Board propose to abolish the following twelve vacant classifications. These classes have gone unused for more than twentyfour months, and their future use is not anticipated. Since some of these classifications are part of a series, we have included the class specifications in the board item.

CONSULTED WITH:

Frank Marr, Department of Personnel Administration Kathleen O'Connor, SEIU, Local 1000

All pertinent exclusive representatives have been noticed regarding this proposed class abolishment and there have been no objections.

RECOMMENDATIONS:

That effective January 14, 2009 the below civil service classes listed in this calendar be abolished.

Title	Class Code
Community Youth Resource Specialist	9586
Book Repairer	1300
Supervising Book Repairer	1301
Assistive Technology Specialist II*	8234
State Park Ranger -Intermittent-*	0984
Physical Therapy Assistant Applicant*	8293

Child Development Administrator II*	2836
Special Education Administrator II*	2751
Career-Vocational Education Administrator II*	2724
Education Administrator II*	2658
Supervising Field Representative, School Administration	2590
Personnel Supervisor I	1304

^{*}Designated with Footnote 24, which specifies that a class will be abolished when it becomes vacant.

CALIFORNIA STATE PERSONNEL BOARD

SPECIFICATION

CHILD DEVELOPMENT
Series Specification
(Established January 5, 1977)

SCOPE

This series specification describes <u>five four</u> class levels for Child Development in the Department of Education. These classes are used for positions responsible for the development, conduct, coordination, and evaluation of preschool, pre-kindergarten, children's center, and other group child development projects.

Schem Code	Class Code	Class
FB65	2837	Child Development Assistant
FB64	2834	Child Development Consultant
FB62	2835	Child Development Administrator I
FB60	2836	Child Development Administrator II
FB24	2605	Assistant Superintendent of Public Instruction
		for Child Development, C.E.A.

DEFINITION OF SERIES

Persons in these classes develop, promote, evaluate, and assist in establishing preschool and child development programs at the local level while disseminating and promulgating desirable practices for the education of preschool children on a statewide basis. They consult with and advise county offices of education and district school administrators, preschool education program directors, directors and supervisors of children's centers, and other group child development agency administrators, and others regarding State policies, laws, rules, and regulations with respect to preschool and child development programs and facilities; provide guidance to applicants for funds and in the development of programs; review and process project applications for recommendation to the State Board of Education; provide guidance regarding approved accounting systems and fiscal practices that relate to funding and operation of programs; assist in developing programs for parent involvement, participation, and education, and for the in-service education of teachers; recommend and advise on facilities, equipment, supplies, and furnishings to be used in preschool; advise and assist in implementing health and nutritional programs and required social services; recommend and prepare appropriate manuals, bulletins, and teaching materials on curricular, instructional, supervisory, and administrative problems relating to group child development; conduct and participate in conferences, workshops, statewide and regional committees, study groups, and teachers' in-service programs; and to do other related work.

FACTORS AFFECTING POSITION ALLOCATION

Scope and level of responsibilities assigned; complexity of work; independence of action; level and scope of responsibility of program and policy development and implementation; impact of decision making on statewide programs; and the degree of supervisory and administrative responsibility.

DEFINITION OF LEVELS

CHILD DEVELOPMENT ASSISTANT

This is the entry and first journey level in this series. This class is used as a permanent level for lesser skilled functions and as a training level for the higher professional levels in the series. Assistant typically works under the general supervision of an Administrator in performing more routine administrative assignments and consultative services to local districts in such areas as screening applications for completeness and accuracy; obtaining documentation needed to bring funding applications to approvable condition, interpreting statutes, guidelines, and regulations; reviewing requests for budget transfers and amendments; inspecting sites and facilities for conformance with minimum standards; reviewing records of documentation of medical and dental screening, social services, and inventories of equipment and developing information on projects for records and statistical purposes. More experienced incumbents carry out administrative assignments, consultation, and assistance to local administrators of child development programs in less complex or sensitive phases of the program; and monitor program components, prepare reports, and make recommendations for improving project effectiveness or on funding of agencies. Incumbents may also work under the lead of a Consultant.

CHILD DEVELOPMENT CONSULTANT

This is the full journey level in the series. The Consultant serves as a departmental representative on child development programs in a geographic area, or serves as a statewide specialist for particular child development components.

Under the direction of an Administrator, consultants have general responsibility for all activities in their geographic, subject-matter, or functional area. They provide coordination and liaison among various private, State, and other public agencies which provide services to children; evaluate curricula for use in child development programs; review recommendations of lower level staff related to applications for funding, site, and facilities inspections and decide what action is to be taken; participate in developing the annual work

plan as part of the budget; and perform the more difficult, sensitive, and complex program formulation, analysis, implementation, administrative, and assessment activities. Consultants may also provide leadership and training to incumbents in the Assistant class in this series.

CHILD DEVELOPMENT ADMINISTRATOR I

This is the first supervisory level in the series over qualified professionals at the Consultant and Assistant levels. Incumbents normally report to a higher level Administrator in the field of child development programs. Under direction, the Administrator I typically plans, organizes, and directs the work of a program unit or may assist a higher level Administrator in directing the development, administration, and evaluation of programs of a major unit with major administrative or functional responsibilities. Nonsupervisory positions may occasionally be allocated to this class to perform high level administrative, coordinative, and consultative studies and projects for programs that are multiunit or multidivisional in scope. Incumbents functioning in this capacity typically report to an Assistant Superintendent or higher level position.

CHILD DEVELOPMENT ADMINISTRATOR II

This is the first managerial level of the series. Under general direction, incumbents are responsible for a major program unit with leadership responsibilities for a major administrative or functional subdivision of the child development program of the Department. A very limited number of staff positions may also be allocated to this level based on program development, program monitoring, coordinate or functional supervisory responsibilities equivalent in level to administrative positions in the class. Such positions normally report to the Associate Superintendent or higher level.

ASSISTANT SUPERINTENDENT OF PUBLIC INSTRUCTION FOR CHILD DEVELOPMENT, C.E.A.

Under administrative direction, this level is responsible for planning, developing, administering, and coordinating the child development program of the Department of Education.

MINIMUM QUALIFICATIONS

CREDENTIAL REQUIREMENTS

ALL LEVELS:

Possession of a valid credential or permit authorizing public school service in California. (Applicants who do not possess the required credential or permit will be admitted to the examination, but must secure the credential or permit before they will be considered eligible for appointment.) (A Master's Degree or equivalent in Child Growth and Development, Early Childhood Education, Social Work, or a related subject with emphasis in childhood development may be substituted for the credential requirement.)

CHILD DEVELOPMENT ASSISTANT

Possession of a valid children's center supervision permit or comprehensive parent education credential or a credential of equivalent authorization.

CHILD DEVELOPMENT CONSULTANT
CHILD DEVELOPMENT ADMINISTRATOR I
CHILD DEVELOPMENT ADMINISTRATOR II

ASSISTANT SUPERINTENDENT OF PUBLIC INSTRUCTION FOR CHILD DEVELOPMENT, C.E.A.

Possession of a valid administration credential or credential or life diploma of equivalent authorization. (One year of experience in the California Department of Education performing the duties of a professional education class at a level equivalent to the class of Child Development Assistant, Range B, or higher may be substituted for the required credential. Experience used in this manner to meet the credential requirement must be in addition to that used to meet the general experience requirement.)

EXPERIENCE REQUIREMENTS

ALL LEVELS:

- 1. Experience applicable to one of the following patterns may be combined on a proportional basis with experience applicable to the other to meet the total experience requirement.
- 2. Experience in the California state service applied toward the general experience pattern must include the same number of years of qualifying experience as required in the promotional pattern performing the duties of a class with a level of responsibility equivalent to that described in the promotional experience pattern.

CHILD DEVELOPMENT ASSISTANT

Two years of experience as a teacher in a child development, preschool, or related community action program.

and

One year of experience in one of the following:

- 1. As head teacher in one of the above schools or centers.
- 2. As a team leader of a differentiated staff in preschool education.
- 3. As a consultant, supervisor, or administrator in preschool education.

CHILD DEVELOPMENT CONSULTANT

Either I

One year of experience in the California state service performing child development or elementary education duties of a class with a level of responsibility equivalent to \underline{a} Child Development Assistant, Range B.

Or II

Two years of administrative, supervisory, or consultant level experience in a nonfamily child development center, preschool program, parent-involvement child development program, or a comparable child development program administered by a school, community action agency, county school office, or State, or Federal agency.

CHILD DEVELOPMENT ADMINISTRATOR I

Either I

One year of experience in the California state service performing child development or elementary education duties of a class with a level of responsibility equivalent to a Child Development Consultant.

Or II

Two years of experience in the California state service performing child development or elementary education duties of a class with a level of responsibility equivalent to a Child Development Assistant, Range B.

Or III

Three years of administrative, supervisory, or consultant level experience in a nonfamily child development center, preschool program, parent-involvement child development program, or a comparable child development program administered by a school, community action agency, county school office, or State, or Federal agency.

CHILD DEVELOPMENT ADMINISTRATOR II

Either I

One year of experience in the California state service performing

child development or elementary education duties of a class with a level of responsibility equivalent to at least that of a Child Development Administrator I.

Or II

Two years of experience in the California state service performing child development or elementary education duties of a class with a level of responsibility equivalent to at least that of a Child Development Consultant.

Or III

Four years of administrative, supervisory, or consultant level—experience in a nonfamily child development center, preschool program, parent-involvement child development program, or a comparable child development program administered by a school, community action agency, county school office, State, or Federal agency.

ASSISTANT SUPERINTENDENT OF PUBLIC INSTRUCTION FOR CHILD DEVELOPMENT, C.E.A.

Either I

One year of experience in the California state service performing child development or elementary education duties of a class with a level of responsibility equivalent to that of a Child Development Administrator II.

Or II

Two years of experience performing child development or elementary education duties of a class with a level of responsibility equivalent to that of a Child Development Administrator I.

Or III

Five years of broad and extensive administrative, supervisory, or consultant level experience in a nonfamily child development center, preschool program, parent-involvement child development program, or a comparable child development program administered by a school, community action agency, county school office, or State, or Federal agency.

KNOWLEDGE AND ABILITIES

ALL LEVELS:

<u>Knowledge of</u>: Modern principles, trends, and practices in children's centers and preschool childhood education; educational programs for children from varied social, economic, and ethnic backgrounds; and growth and development patterns, and problems of young children.

<u>Ability to</u>: Demonstrate effective classroom procedures; establish and maintain cooperative relations with persons contacted in the course of the work; communicate effectively with individuals of various ethnic backgrounds; communicate effectively; analyze situations accurately and take effective action; develop curricula in the field of preschool education; formulate and carry out research studies; and conduct conferences, workshops, and teachers' institutes.

CHILD DEVELOPMENT CONSULTANT

<u>Knowledge of</u>: In addition to the above, current developments and research in children's centers, preschool education, parent education, and kindergarten; literature and other instructional material in the fields of preschool education; and functions and purposes of Federal legislation, the Education Code, and regulations of the State Board of Education pertaining to preschool education.

Ability to: All of the above.

CHILD DEVELOPMENT ADMINISTRATOR I

ASSISTANT SUPERINTENDENT OF PUBLIC INSTRUCTION FOR CHILD DEVELOPMENT, C.E.A.

Knowledge of: In addition to the above, the organization and functions of the State Department of Education; principles of public administration, budgeting, and personnel management; program planning procedures; program development and implementation; program audit procedures; and the Department's responsibility for promoting equal opportunity in hiring and employee development and promotion, and for maintaining a work environment that is free of discrimination and harassment.

<u>Ability to</u>: In addition to the above, provide leadership and direction to a statewide education program; work effectively with top administrative personnel in the Department and other agencies; supervise subordinate staff; and effectively promote equal opportunity in employment and maintain a work environment that is free of discrimination and harassment.

SPECIAL PERSONAL REQUIREMENT

ALL LEVELS:

Evidence of: Willingness to travel throughout the State.

CLASS HISTORY

<u>Class</u>	Date <u>Established</u>	C.E.A. Established	Date <u>Revised</u>	Title Changed
Child Development Assistant	11/3/93		6/10/08	
Child Development	1/5/77		6 10/08	

<u>Class</u>	Date Established	C.E.A. Established	Date Revised	Title Changed
Child Development Administrator I	1/5/77		6/10/08	
Child Development	1/5/77		6/10/08	
Assistant Superintendent of Public Instruction		3/7/73	6/10/08	
<pre>for Child Development, C.E.A.</pre>				

ccd/sks

CALIFORNIA STATE PERSONNEL BOARD

SPECIFICATION

SPECIAL EDUCATION
Series Specification
(Established September 29, 1976)

SCOPE

This series specification describes <u>five</u> <u>four</u> class levels for SPECIAL EDUCATION in the Department of Education. These classes are used for positions responsible for the development, promotion, coordination, and evaluation of special education programs for individuals with disabilities.

Schem Code	Class Code	Class
FF59	2754	Special Education Assistant
FF60	2764	Special Education Consultant
FF65	2753	Special Education Administrator I
FF75	2751	Special Education Administrator II
FE10	2712	Assistant Superintendent of Public Instruction for
		Special Education, C.E.A.

DEFINITION OF SERIES

Persons in these classes develop, promote, coordinate, monitor, and assist in establishing special education programs in local school districts or in units within the Department of Education, or direct the special schools and special programs administered by the Department of Education; advise and assist school districts in determining the need for, and in establishing and developing special education programs for, individuals with disabilities including hearing impairments and/or visual impairments, language or speech disorders, severe orthopedic impairments, other health impairments, autism, mental retardation, serious emotional disturbance, specific learning disabilities, and traumatic brain injury; interpret and apply provisions of the Education Code and regulations of the State Board of Education and the Superintendent of Public Instruction regarding special education programs; secure and compile information about special education programs by school districts and county school offices and evaluate these programs; counsel with school officials on in-service training programs for teachers in special education; conduct research in special education; recommend methods of adjusting school programs to meet the special education needs of such pupils; promote and participate in educational meetings, and enlist the aid of other agencies in the special education of individuals with disabilities; provide consultative services to local school districts in identifying individuals with disabilities and in describing their special educational needs; provide consultative services to local school districts in the preparation of applications for grants for

Federal- or State-financed special education projects; review and evaluate specific project proposals and curriculum and instructional programs for improvement of special education; assist in the coordination of statewide programs in special education; provide staff assistance in the administration of special programs and special services to individuals with disabilities in the Department of Education Special Schools; conduct and participate in conferences and workshops, committees, study institutes, and study groups for inservice education; and maintain liaison with other organizational units in the California Department of Education, other State agencies, and professional and parent organizations.

FACTORS AFFECTING POSITION ALLOCATION

Scope and level of responsibilities assigned; complexity of work; independence and consequence of action; level and scope of responsibility of program policy development and implementation; impact of decision making on statewide and department programs; and degree of supervision exercised and received.

DEFINITION OF LEVELS

SPECIAL EDUCATION ASSISTANT

This is the entry and first journey level in this series. This class is used as a permanent level for less skilled functions and as a training level for the higher professional levels in the series. Incumbents typically work under the general supervision of an Administrator in performing a variety of tasks. At the entry level, incumbents perform consultative services to local school districts in such areas as screening applications for completeness and accuracy; securing and compiling information about special education programs by school district and county offices; interpreting statutes, guidelines, and regulations; and conducting research in special education. experienced incumbents provide consultative services to local school officials in special education program planning, development, evaluation, and administration; and assist in developing, promoting, and evaluating proposals from local school districts, county offices, and other agencies eligible for Federal and State financial assistance. Incumbents may either have a statewide program responsibility in a special education specialty or be assigned regional special education program responsibility for less complex or sensitive phases of the program. Incumbents may also work under the lead of a Consultant.

SPECIAL EDUCATION CONSULTANT

This class is the full journey level in this series. Under the

direction of an Administrator, the Consultant serves as a departmental spokesperson for special education programs in a geographic area, or serves as a statewide specialist for a particular special education program component. Additionally, incumbents coordinate the development of regulations, guidelines, and research projects; and perform the more difficult, sensitive, and complex special education program planning and development assignments. Consultants may also provide leadership and training to incumbents in the Assistant class in this series.

SPECIAL EDUCATION ADMINISTRATOR I

This is the first supervisory level in the series over qualified professionals at the Consultant and Assistant levels. Incumbents normally report to a higher level administrator in the field of special education programs. Under direction, the Administrator I typically plans, organizes, and directs the work of a program unit or may assist a higher level Administrator in directing the development, administration, and evaluation of programs of a major unit with major administrative or functional responsibilities.

Nonsupervisory positions may occasionally be allocated to this class to perform high level administrative, coordinative, and consultative studies and projects for programs that are multiunit or multidivisional in scope. Incumbents functioning in this capacity typically report to an Assistant Superintendent or higher level position.

SPECIAL EDUCATION ADMINISTRATOR II

This is the first managerial level of the series. Under general direction, incumbents are responsible for a major program unit with leadership responsibilities for a major administrative or functional subdivision of the special education program of the Department. A very limited number of staff positions may also be allocated to this level based on program development, program monitoring, coordinative, or functional supervisory responsibility equivalent in level to administrative positions in the class. Such positions normally report to the Assistant Superintendent or higher level.

ASSISTANT SUPERINTENDENT OF PUBLIC INSTRUCTION FOR SPECIAL EDUCATION, C.E.A.

Under administrative direction, this is the first policy development and formulation level with major program responsibility within special education. Incumbents direct the program as it relates to school districts, county offices, special education local plan areas, other departmental divisions, other State agencies, and/or parent and

professional organizations.

MINIMUM QUALIFICATIONS

CREDENTIAL REQUIREMENTS

ALL LEVELS:

Possession of a valid credential or permit authorizing public school service in California. (Applicants who do not possess the required credential or permit will be admitted to the examination, but must secure the credential or permit before they will be considered eligible for appointment.) (A Master's Degree or equivalent in Special Education or related field may be substituted for the credential requirement at any level.)

SPECIAL EDUCATION ASSISTANT

Possession of a valid teaching credential or multiple or single subjects credential with Special Education emphasis, specialist credential in Special Education or School Psychology, or credential of equivalent authorization.

SPECIAL EDUCATION CONSULTANT
SPECIAL EDUCATION ADMINISTRATOR I
SPECIAL EDUCATION ADMINISTRATOR II

ASSISTANT SUPERINTENDENT OF PUBLIC INSTRUCTION FOR SPECIAL EDUCATION, C.E.A.

Possession of a valid administration credential or credential or life diploma of equivalent authorization. (One year of experience in the California Department of Education performing the duties of a professional education class at a level equivalent to the class of Special Education Assistant, Range B, or higher may be substituted for the required credential. Experience used in this manner to meet the credential requirement must be in addition to that used to meet the general experience requirement.)

EXPERIENCE REQUIREMENTS

ALL LEVELS:

1. Experience applicable to one of the following patterns may be combined on a proportional basis with experience applicable to the other pattern, to meet the total experience requirement.

2. Experience in the California state service applied toward the general experience pattern must include the same number of years of qualifying experience as required in the promotional pattern performing the duties of a class equivalent to the level described in the promotional experience pattern.

SPECIAL EDUCATION ASSISTANT

Two years of teaching experience in a special education program for individuals with disabilities, hearing impairment and/or visual impairment, language or speech disorder, severe orthopedic impairment, other health impairment, autism, mental retardation, serious emotional disturbance, specific learning disabilities, or traumatic brain injury.

and

One year of administrative, supervisory, or equivalent staff level experience in special education in one of these same program areas.

SPECIAL EDUCATION CONSULTANT

Either I

One year of experience in the California state service performing special education duties of a class with a level of responsibility equivalent to a Special Education Assistant, Range B.

Or II

Two years of administrative, supervisory, or equivalent staff level experience in special education. (This includes experience in programs for individuals with disabilities, hearing impairment and/or visual impairment, language or speech disorder, severe orthopedic impairment, other health impairment, autism, mental retardation, serious emotional disturbance, specific learning disabilities, or traumatic brain injury.)

SPECIAL EDUCATION ADMINISTRATOR I

Either I

One year of experience in the California state service performing special education duties of a class with a level of responsibility equivalent to a Special Education Consultant \div . or

Two years of experience in the California state service performing special education duties of a class with a level of responsibility equivalent to a Special Education Assistant, Range B.

Or II

Three years of administrative, supervisory, or equivalent staff level experience in special education which shall have developed a broad background in the administration or supervision of a special education program.

SPECIAL EDUCATION ADMINISTRATOR II

Either I

One year of experience in the California state service performing special education duties of a class with a level of responsibility equivalent to a Special Education Administrator I.

Or II

Two years of experience in the California state service performing special education duties of a class with a level of responsibility equivalent in level to a Special Education Consultant.

Or III

Four years of administrative, supervisory, or equivalent staff level experience in special education which shall have developed a broad background in the administration or supervision of a special education program.

ASSISTANT SUPERINTENDENT OF PUBLIC INSTRUCTION FOR SPECIAL EDUCATION, C.E.A.

Either I

One year of experience in the California state service performing special education duties of a class with a level of responsibility equivalent to a Special Education Administrator $\text{II}\div$. or

Two years of experience in the California state service performing special education duties of a class with a level of responsibility equivalent to a Special Education Administrator I.

Or II

Five years of administrative, supervisory, or equivalent staff level experience in special education which shall have developed in the applicant a broad background in the administration or supervision of a special education program.

KNOWLEDGE AND ABILITIES

ALL LEVELS:

<u>Knowledge of</u>: Educational practices, trends, and theory with emphasis on the principles and techniques and special education; literature in the field of education, particularly as it pertains to individuals with disabilities; <u>and</u> organization of the California educational system.

<u>Ability to</u>: Work cooperatively with school officials, representatives of community civic groups, State officials, and others; communicate effectively; <u>and</u> analyze situations accurately and take effective action.

SPECIAL EDUCATION ASSISTANT SPECIAL EDUCATION CONSULTANT

<u>Knowledge of</u>: All of the above, and principles of mental hygiene, educational testing, and educational and vocational guidance; current teacher training methods; community services available for assistance to individuals with disabilities; principles of intergroup relations; provisions of Federal and State legislation and administrative regulations, policies, and court orders relating to special education and to instruction and administration of public education; <u>and</u> research terminology and techniques.

<u>Ability to</u>: All of the above, and apply leadership and creativity in the identification, development, and implementation of new programs, program revisions, and program evaluation in special education; conduct conferences, workshops, and institutes; <u>and</u> plan, organize, and direct the work of others.

SPECIAL EDUCATION ADMINISTRATOR I SPECIAL EDUCATION ADMINISTRATOR II

ASSISTANT SUPERINTENDENT OF PUBLIC INSTRUCTION FOR SPECIAL EDUCATION, C.E.A.

Knowledge of: All of the above, and principles and methods of public and business administration; administrative practices in the administration and public coordination of special education for programs; California Education Code and the rules and regulations of the California State Board of Education pertaining to special education; principles of personnel management and supervision; the Department's Affirmative Action Program objectives; a manager's role in affirmative action and labor relations programs; and the processes available to meet the objectives of these programs.

Ability to: All of the above, and assume leadership in the formulation and direction of special education programs; develop local programs adapted to the special needs and limitations of schools and communities; do research work in the field of special education; establish effective working relationships with all individuals and groups contacted in the course of work; effectively and efficiently supervise and manage a staff and program within available resources; establish and maintain project and departmental priorities; work effectively with administrative personnel in the Department and other agencies; and effectively contribute to the Department's affirmative action equal employment opportunity program objectives.

SPECIAL PERSONAL REQUIREMENT

ALL LEVELS:

Evidence of: Willingness to travel throughout the State.

CLASS HISTORY

Class	Date Established	C.E.A. Established	Date Revised	Title Changed
Special Education Assistant I	9/20/72		11/3/93	
Special Education Assistant II	9/20/72		11/3/93	
Special Education Assistant	11/3/93			
Special Education Consultant	9/20/72		11/3/93	
Special Education Administrator I	10/1/75		11/3/93	
Special Education	9/29/76		11/3/93	
Administrator II Assistant Superintendent Instruction for Special	 Education,	7/11/58	11/3/93	4/23/85

C.E.A.

CALIFORNIA STATE PERSONNEL BOARD

SPECIFICATION

EDUCATION PROGRAMS ADMINISTRATION Series Specification (Established September 3, 1970)

SCOPE

This series specification describes six five class levels used by the California Department of Education for general education consultative and program administrative responsibilities in the Department of Education consultation, development, and administration. These Classes in this series are used for positions responsible for evaluating, developing, and administering, and evaluating broad statewide elementary, secondary, and related postsecondary education policies and programs. These classes include the responsibility for communicating and applying and include responsibility for the communication and application of such policies and programs for the improvement of local educational programs in California. Functions or education programs which Positions are allocated to this series when assigned duties require that incumbents possess in-depth knowledge and diversified experience in the development, coordination, management, and evaluation of one or more of the general educational programs are staffed with thisseries. Functions or education programs Positions which require incumbents with to possess extensive experience and in-depth knowledge in specialized education programs will continue to should be allocated to specialized classes the appropriate education specialty class.

Schem Code	Class <u>Code</u>	Class
ER95	2655	Education Programs Assistant
ER90	2656	Education Programs Consultant
ER86	2657	Education Administrator I
ER83	2658	Education Administrator II
ER82	2659	Assistant Superintendent of Public
		Instruction for General Education,
		C.E.A.
ER81	2660	Associate Deputy Superintendent of Public Instruction, C.E.A.

DEFINITION OF SERIES

<u>Persons Incumbents</u> in these classes provide leadership in <u>the field of California</u> public education <u>in California</u> by developing standards, policies, programs, <u>guidelines</u>, and procedures relating to the broad education programs and functions of the <u>California</u> Department of Education. Assignments include the development of new educational programs; the refinement, modification, or elimination of existing educational programs; and the coordination, assessment, or reassessment of agency priorities.

Operational responsibilities may include the development and provision of direct assistance to local educational agencies of the State regarding the implementation of education programs; the collaboration with college and university faculty, field practitioners and specialists, and others on the development and implementation of curriculum curricula and other educationrelated materials; the administration of grant programs including the distribution of funds and the oversight of program implementation and review of programs program use and effectiveness; the development, review, analysis, and interpretation of education program-related State and Federal statutes, administrative regulations, policy documents, and departmental procedures; the review of local school and/or district operations to ensure programmatic quality and compliance with State and Federal law; and the representation of the Department with appropriate lay and professional groups. Incumbents evaluate programs for conformance to with standards, policies, and procedures; consult with and advise public and private schools school officials and the staff of other organizations on the development, administration, and evaluation of educational programs; interpret and apply Federal and State laws and departmental policies and regulations affecting educational programs; conduct studies and do research relating to the planning, evaluation, and administration of programs; prepare and publish articles and reports; organize, administer, and attend conferences and workshops; prepare and recommend changes in legislation, regulations, and policies to facilitate the work of the California Department of Education; make oral presentations; and represent the Department as assigned. Persons in these classes do other related work.

FACTORS AFFECTING POSITION ALLOCATION

The scope and level of responsibilities assigned; the complexity of work; the independence and consequence of action; the level and scope of responsibility of program and policy development and implementation; the impact of decision making on statewide programs; and degree of supervisory and administrative responsibility.

DEFINITION OF LEVELS

EDUCATION PROGRAMS ASSISTANT

This class is the entry and first journey level in the series. The Assistant performs administrative assignments, It is used as a permanent level allocation for the performance of less complex functions, and as a training level for the higher professional level classes in the series.

Under general supervision, incumbents provide consultation and technical assistance for local, State, and Federal education programs in less complex or sensitive phases of the programs; monitors monitor and evaluate program components, prepares prepare reports and makes make recommendations for

improving program effectiveness. The Assistant Incumbents at this level may be used as a training level for the Education Programs Consultant or comparable class; and may also assigned to work under the guidance lead of a positions at the Education Programs Consultant level.

EDUCATION PROGRAMS CONSULTANT

This class is the full journey level in this series. Under general supervision direction, incumbents perform complex analytical duties in planning, developing, administering, and evaluating analyze, plan, develop, administer, and evaluate the effectiveness of complex educational programs. They Incumbents provide consultative services to local, State, and Federal school officials in either general or special curricula, and in instructional program planning; provide developmental services for educational programs designed to improve educational efforts outcomes; and prepare and present complex documents on work products addressing complex and sensitive education policy issues for to a variety of State, Federal, and local level audiences.

Typically functioning within a program unit, <u>individuals</u> <u>incumbents</u> at this level may <u>either</u> have <u>responsibility for either</u> a statewide <u>program</u> or <u>a</u> regional <u>specialized educational</u> program <u>responsibility in an educational</u> area of <u>specialization</u>.

Positions in this class perform the more difficult, sensitive, and complex journey level program development, <u>analysis analyses</u>, implementation, administrative, and assessment activities. <u>Consultants and may work as a lead and/or provide leadership and</u> training to incumbents at the <u>Education Programs Assistant level</u>.

EDUCATION ADMINISTRATOR +

This class is the first supervisory level over professionals at the Consultant and Assistant levels, as well as support and technical staff of this series. Under general direction, incumbents either assist an Education Administrator II or higher level manager in directing the planning, development, administration, and evaluation of educational programs of a major unit or directly supervise a smaller unit direct the work of a staff engaged in the planning, development, administration, and evaluation of educational programs.

Nonsupervisory positions allocations may occasionally be allocated made to this class performing where incumbents have responsibility for the most sensitive, complex, and high level administrative, coordinative and consultative responsibilities for education programs that are multiunit or multidivision multidivisional in scope. Incumbents functioning at this level in nonsupervisory positions typically report to an Assistant a Deputy Superintendent or higher level position.

EDUCATION ADMINISTRATOR II

This is the first managerial level in this series. Incumbents perform leadership responsibilities as managers over a small program division, or a major unit in a larger program division having statewide impact. They direct the work of a total unit staff of professional education personnel, usually including two or more staff at the Education Administrator I level, and additional support and technical staff. Incumbents typically report directly to an Assistant Superintendent or higher level manager. A limited number of staff positions are allocable to this class based on program development, program monitoring, coordinative and functional supervisory responsibilities for the most sensitive issues equivalent in level to the responsibilities of line administrative positions in the class. Staff positions typically report to an Associate Superintendent or higher level manager.

ASSISTANT SUPERINTENDENT OF PUBLIC INSTRUCTION FOR GENERAL EDUCATION, C.E.A.

This Positions in this class are typically found at the third organizational level has and have full responsibility for education program policy development and formulation responsibilities. Under administrative direction, incumbents in this class typically direct the work of a major program division and are responsible for planning, developing, assigning resources to, coordinating, administering, and monitoring large multiple education programs of the California Department of Education.

ASSOCIATE DEPUTY SUPERINTENDENT OF PUBLIC INSTRUCTION, C.E.A.

This Positions in this class are typically found at the second organizational level has primary policy development and formulation responsibilities for the most highly sensitive and visible education programs and have significant responsibility for the development and formulation of statewide education program policies. Incumbents Under administrative direction, incumbents serve as members of the executive staff of the State Superintendent of Public Instruction and are responsible for planning, developing, assigning resources to, coordinating, administering, and monitoring the work of major sensitive and visible a major branch of the California Department of Education comprised of multiple education program divisions.

MINIMUM QUALIFICATIONS

EDUCATION PROGRAMS ASSISTANT CREDENTIAL REQUIREMENTS ALL LEVELS:

<u>credential Requirements</u>: <u>Possession of a valid California teaching credential with specialization in elementary, secondary or community college teaching or credential or life diploma of equivalent authorization. (Applicants who do not meet the credential requirement will be admitted to the examination but must meet the requirement before they will be considered eligible for appointment.)</u>

(Possession of an earned master's or doctorate degree may be substituted for the required credential.)

EDUCATION PROGRAMS CONSULTANT
EDUCATION ADMINISTRATOR I AND II
ASSISTANT SUPERINTENDENT OF PUBLIC INSTRUCTION FOR GENERAL
EDUCATION, C.E.A.

ASSOCIATE SUPERINTENDENT OF PUBLIC INSTRUCTION, C.E.A.

<u>Credential Requirements</u>: Possession of a valid California <u>administration</u> <u>administrative services</u> credential or credential or life diploma of equivalent authorization. (Applicants who do not meet the credential requirement will be admitted to the examination but must meet the requirement before they will be considered eligible for appointment.)

(Possession of an earned master's or doctorate degree may be substituted for the required credential.)

(One year of experience in the Department of Education performing the duties of a professional education class at a level equivalent to the class—Education Programs Assistant, Range B, or higher may be substituted for the required credential. Experience used in this manner to meet the credential requirement must be in addition to that used to meet the general experience requirement.)

EXPERIENCE REQUIREMENTS ALL LEVELS:

Experience Requirements: Experience applicable to one of the following patterns may be combined on a proportional basis with experience applicable to the other another pattern to meet the total experience requirement. Experience in the California state service applied toward the open experience pattern must include the same number of years of qualifying experience as required in the promotional pattern performing the duties of a class with a level of responsibility equivalent to that described in the promotional experience pattern.

EDUCATION PROGRAMS ASSISTANT

Either I

Two years of teaching experience in elementary, secondary, or postsecondary education which shall have included demonstrated educational leadership in one or more of the following: school or district committees; professional education associations; or in the development of major curricula or programs.

Or II

One year of administrative, educational program or policy development, or equivalent staff level experience in elementary, secondary, or postsecondary education which shall have developed in the applicant a comprehensive knowledge of and competence in education program planning, development, coordination, or implementation.

EDUCATION PROGRAMS CONSULTANT

Either I

One year of experience in the California state service performing professional education program duties at a level of responsibility equivalent to that obtained in the class of Education Programs Assistant, Range B.

Or II

Two years of administrative, educational program or policy development, or equivalent staff level experience in elementary, secondary, or postsecondary education which shall have developed in the applicant a comprehensive knowledge of and competence in education program planning, development, coordination, or implementation.

EDUCATION ADMINISTRATOR +

Either I

One year of experience in the California state service performing professional education <u>program</u> duties at a level of responsibility equivalent to that obtained in the class of Education Programs Consultant; or two years of experience in the California state service performing professional education duties at a level of responsibility equivalent to that obtained in the class of Education Programs Assistant, Range B.

Or II

Two years of experience in the California state service performing professional education program duties at a level of responsibility equivalent to that obtained in the class of Education Programs Assistant, Range B.

Or III

Three years of administrative, educational program or policy development, or equivalent staff level experience in elementary, secondary, or postsecondary education which shall have developed in the applicant a comprehensive knowledge of and competence in education program planning, development, coordination, or implementation.

EDUCATION ADMINISTRATOR II

Either I

One year of experience in the California state service performing professional education duties at a level of responsibility equivalent to that obtained in the class of Education Administrator I, or two years of experience in the California state service performing professional education duties at a level of responsibility equivalent to that obtained in the class of Education Programs Consultant.

Or II

Four years of administrative, educational program or policy development, or equivalent staff level experience in elementary, secondary, or postsecondary education which shall have developed in the applicant a comprehensive knowledge of and competence in education program planning, development, coordination, or implementation.

ASSISTANT SUPERINTENDENT OF PUBLIC INSTRUCTION FOR GENERAL EDUCATION, C.E.A.

ASSOCIATE SUPERINTENDENT OF PUBLIC INSTRUCTION, C.E.A.

Either I

One year of experience in the California state service performing professional education duties at a level of responsibility equivalent to that obtained in the class of Education Administrator II, or two years of experience in the California state service performing professional education program duties at a level of responsibility equivalent to that obtained in the class of Education Administrator #.

Or II

Five years of administrative, educational program or policy development, or equivalent staff level experience in elementary, secondary, or postsecondary education which shall have developed in the applicant a comprehensive knowledge of and competence in education program planning, development, coordination, or implementation.

DEPUTY SUPERINTENDENT OF PUBLIC INSTRUCTION, C.E.A.

Either I

Two years of experience in the California state service performing professional education program duties at a level of responsibility equivalent to that obtained in the class of Education Administrator.

Or II

More than five years of administrative, educational program or policy development, or equivalent staff level experience in elementary, secondary, or postsecondary education which shall have developed in the applicant a comprehensive knowledge of and competence in education program planning, development, coordination, or implementation.

KNOWLEDGE AND ABILITIES

EDUCATION PROGRAMS ASSISTANT

<u>Knowledge of</u>: Principles, practices, and trends in public and private elementary, secondary, and postsecondary education; academic subject-matter <u>curriculum curricula</u> development and instructional methods; research and statistical methods; and program planning techniques.

Ability to: Assume leadership and exercise creativity in the formulation and development of education programs; do complex research and analytical studies; apply educational policy; present ideas clearly and concisely in oral and written form communicate effectively; establish effective working relations relationships; and exercise tact, resourcefulness resourcefulness, and judgment with all groups contacted in the course of completing work assignments.

EDUCATION PROGRAMS CONSULTANT

<u>Knowledge of</u>: In addition to the above, the California public and private school system,; school administrative practices; and the functions of the <u>California</u> Department of Education, and of schools, districts and county <u>offices of education</u>; Federal and State education laws and <u>California</u> Department of Education rules and regulations.

<u>Ability to</u>: In addition to the above, assume leadership and exercise creativity in the administration and evaluation of education programs; interpret educational <u>policy program policies</u>; analyze situations accurately and take effective action.

EDUCATION ADMINISTRATOR ±

Knowledge of: In addition to the above, the organization, mission, goals, programs, and policies of the State California Department of Education; principles of employee development, training, and supervision, and discipline; the Department of Education's mission, goals, programs, and policies; the Department's Affirmative Action Program objectives, and a manager's role in affirmative action and a supervisor's role in labor relations and the processes available to meet these program objectives; and supervisory responsibilities for promoting equal opportunity in hiring and employee development and promotion, and for maintaining a work environment that is free of discrimination and harassment.

<u>Ability to</u>: In addition to the above, effectively and efficiently <u>manage</u> <u>direct</u> a staff and <u>program</u> <u>programs</u> within the resources provided; review and edit written documents; establish and maintain project and departmental priorities; work effectively with administrative personnel in the Department of Education and in other governmental agencies; supervise

subordinate staff; and effectively contribute to the Department's affirmative action objectives promote equal opportunity in employment and maintain a work environment that is free of discrimination and harassment.

EDUCATION ADMINISTRATOR II

ASSISTANT SUPERINTENDENT OF PUBLIC INSTRUCTION FOR GENERAL EDUCATION, C.E.A.

ASSOCIATE SUPERINTENDENT OF PUBLIC INSTRUCTION, C.E.A. DEPUTY SUPERINTENDENT OF PUBLIC INSTRUCTION, C.E.A.

<u>Knowledge of</u>: In addition to the above, principles of public administration, budgeting, and personnel management.

Ability to: In addition to the above, provide leadership and direction to a statewide education program programs; formulate policies; work effectively with top executive management staff in the Department of Education and other governmental agencies.

ADDITIONAL DESIRABLE QUALIFICATIONS

In appraising experience, preference will be given to demonstrated program leadership in the field of education, particularly in programs designed toward improving to improve academic achievement of K-12 students, and in implementing program requirements.

SPECIAL PERSONAL REQUIREMENTS

ALL LEVELS:

The following special personal characteristics are <u>characteristic is</u> required: tact, resourcefulness, and willingness to travel throughout the State.

CLASS HISTORY

<u>Class</u>	C.E.A. Estab.	Date Estab.	Date Revised	Title Changed
Education Programs Assistant		7/29/86		
Education Programs Consultant		3/3/66	7/29/86	7/29/86
Education Administrator I		9/3/70	7/29/86	
Education Administrator II		9/3/80	7/29/86	
Assistant Superintendent of	3/7/73	3/7/73	7/29/86	
Public Instruction for				
General Education, C.E.A.				
Associate Deputy Superintendent of Public Instruction, C.E.A.	3/7/73	3/7/73	7/29/86	

ALTERNATE RANGE CRITERIA 226

Range A. This range shall apply to incumbents who do not meet the criteria for payment in Range B.

Range B. This range shall apply to persons who have successfully completed either:

- 1. One year performing education duties of a class equivalent in level to an Education Programs Assistant, Range $A \div \underline{\ }$ or
- 2. Possession of <u>both</u> a valid California <u>administration</u> <u>administrative</u> <u>services</u> credential, or credential or life diploma of equivalent <u>authorization</u>. (<u>Possession of and a master's or doctorate degree may be substituted for the required credential.</u>)

ccd/sks

CALIFORNIA STATE PERSONNEL BOARD

SPECIFICATION

FIELD REPRESENTATIVE, SCHOOL ADMINISTRATION
Series Specification
(Established April 12, 1973)

SCOPE

This series specification describes three two classes engaged in providing local education agencies with school administrative program assistance and direction. Major program areas include the review and evaluation of school district reorganization plans, the planning, financing development, and approval of school building programs and the provision of management consultation services.

Schem <u>Code</u>	Class Code	Class
ER76	2589	Assistant Field Representative, School Administration
ER80	2573	Field Representative, School Administration (Specialist)
ER40	2590	Supervising Field Representative, School Administration

DEFINITION OF SERIES

Persons in these classes provide assistance and direction to school district officials, school district governing boards, county committees on school district organization, and architects on school administration programs such as school facilities planning and financing and school district reorganization practices and procedures; conduct school building and districting surveys and make reports and recommendations on suitable means of financing school construction and the reorganization of school districts; review, evaluate, and approve the revision of plans and specifications for proposed buildings to comply with the recommended standards of the Department; work with committees in the development, review, and evaluation of plans for school facilities; work with county committees on school district reorganization plans; address official and community groups on phases of school district organization and administration; prepare reports and present recommendations on school district reorganization proposals to the State Board of Education; review, analyze, and make recommendations for the solution of school administrative infrastructure problems in areas such as telecommunications, risk management, pupil transportation, purchasing and warehousing, facilities maintenance, and operation staffing; prepare handbooks, management bulletins, and advisories for LEA distribution concerning major administrative and legislative changes; review and analyze all pending legislation which impacts these program areas; supervise programs in accordance with State laws and State Board of Education rules and regulations; gather, review, and evaluate data on local needs for financial assistance and recommend the allocation of funds; and do other related work.

FACTORS AFFECTING POSITION ALLOCATION

The scope and level of responsibilities assigned, the complexity of work, the independence of action, the level and scope of assigned program and policy development and implementation, the impact of decision making on statewide programs, and the degree of supervisory and administrative responsibility. Persons in these classes do other related work.

DEFINITION OF LEVELS

ASSISTANT FIELD REPRESENTATIVE, SCHOOL ADMINISTRATION

This is the entry and first journey level in this series. This class is used as a permanent allocation for lesser skilled functions or as a training level for the higher professional levels within the series. Under general supervision, incumbents provide program-related consultative services to local districts, review and make recommendations regarding school building plans and financing proposals, district reorganization issues, and program grant applications; interpret statues, guidelines, and regulations; and review and make recommendations regarding LEA administrative procedures and problems. Incumbents may also work under the guidance of a Field Representative.

FIELD REPRESENTATIVE, SCHOOL ADMINISTRATION (SPECIALIST)

This is the full journey level in this series. Under direction, incumbents are engaged in reviewing, planning, developing, administering, and evaluating the administrative programs and activities of local education agencies. Typically functioning within a program unit, Field Representatives may have responsibility for a work specialty area or a regional program. Positions in this class perform the more difficult, sensitive, and complex program formulation and assessment activities. Field Representatives may also provide leadership and training to incumbents in the entry and second-level classes in this series.

SUPERVISING FIELD REPRESENTATIVE, SCHOOL ADMINISTRATION

This is the first full supervisory level in the series over a staff comprised predominately of professional staff at the Consultant and Assistant levels. Incumbents normally report to a higher-level administrator. Under general direction, incumbents typically plan, organize, direct, and supervise the work of a program unit engaged in providing school administrative program assistance to local education agencies. Nonsupervisory positions may occasionally be allocated to

this class to perform high-level administrative, coordinative, and consultative responsibilities for programs that are multiunit or multidivisional in scope. Incumbents functioning at this level typically report to a Division Director or higher level position.

MINIMUM QUALIFICATIONS

Credential Requirements

ALL BOTH LEVELS:

Possession of a valid credential or permit authorizing public school service in California. (Applicants who do not meet the credential and/or permit requirements will be admitted to the examination but must meet the requirement before they will be considered eligible for appointment.)

(Possession of an earned Master's or Doctorate Degree or equivalent in Education, Public Administration, or related subject may be substituted for the required credential or permit at any level.)

ASSISTANT FIELD REPRESENTATIVE, SCHOOL ADMINISTRATION

Possession of a valid teaching credential or credential of equivalent authorization.

FIELD REPRESENTATIVE, SCHOOL ADMINISTRATION (SPECIALIST) SUPERVISING FIELD REPRESENTATIVE, SCHOOL ADMINISTRATION

Possession of a valid administration credential or credential or life diploma of equivalent authorization. (One year of experience in the California Department of Education performing the duties of a professional education class at a level equivalent to the class of Assistant Field Representative, School Administration, Range B, or higher may be substituted for the required credential. Experience used in this manner to meet the credential requirement must be in addition to that used to meet the general experience requirement.)

Experience Requirements

ALL BOTH LEVELS:

1. Experience applicable to one of the following patterns may be combined on a proportional basis with experience applicable to the other to meet the total experience requirement.

2. Experience in the California state service applied toward the open experience pattern must include the same number of years of qualifying experience as required in the promotional pattern performing the duties of a class with a level of responsibility equivalent to that described in the promotional experience pattern.

ASSISTANT FIELD REPRESENTATIVE, SCHOOL ADMINISTRATION

Three years of professional experience in a public school system or State educational agency performing a major business or administrative function.

FILED REPRESENTATIVE, SCHOOL ADMINISTRATION (SPECIALIST)

Either I

One year of experience in the California state service performing field representative education duties at a level of responsibility equivalent to that obtained in the class of Assistant Field Representative, School Administration, Range B.

Or II

Three years of administrative or supervisory experience in one or a combination of the following:

- 1. A position with responsibility for two or more systemwide programs in a public school district, or one or more systemwide programs of the office of a county superintendent of schools, or one or more statewide or regional programs of a State educational agency. or
- 2. A position with responsibility for a major school facilities planning and construction or school redistricting program. or
- 3. A position responsible for preparing and presenting studies, proposals, reports, and other documents on behalf of public school districts in the areas of planning and constructing school facilities.

SUPERVISING FIELD REPRESENTATIVE, SCHOOL ADMINISTRATION

Either I

One year of experience in the California state service performing field representative education duties at a level of responsibility equivalent to that obtained in the class of Field Representative, School Administration (Specialist).

Or II

Two years of experience in the California state service performing field representative education duties at a level of responsibility equivalent to that obtained in the class of Assistant Field Representative, School Administration, Range B.

Or III

Four or more years of administrative or supervisory experience in one or a combination of the following:

- 1. A position with responsibility for two or more systemwide programs in a public school district, or one or more systemwide programs of the office of a county superintendent of schools, or one or more statewide or regional programs of a State educational agency. or
- 2. A position with responsibility for school facilities planning and construction or school redistricting program. or
- 3. A position responsible for preparing and presenting studies, proposals, reports, and other documents on behalf of public school districts in the areas of planning and constructing school facilities.

KNOWLEDGE AND ABILITIES

ALL BOTH LEVELS:

Knowledge of: School administration practices; State laws governing public schools, school facilities, school sites, building plans, and financing of school sites and buildings; modern school planning standards, procedures, and practices for new construction and improvement of existing facilities; school district reorganization procedures; the role and responsibility of county committees and State Board of Education regarding school district organization; and legal criteria concerning reorganization, public hearings and election procedures, school district reorganization appeals process, school building programs, and statewide financial assistance programs to school districts.

Ability to: Research, organize, and interpret data regarding school facilities planning, reorganization of school districts, and the solution of administrative problems; communicate effectively; and establish and maintain cooperative relations with local, State, and Federal officials and agencies.

SUPERVISING FIELD REPRESENTATIVE, SCHOOL ADMINISTRATION

Knowledge of: In addition to the above, a supervisor's responsibility for promoting equal opportunity in hiring and employee development and promotion, and for maintaining a work environment that is free of discrimination and harassment.

Ability to: In addition to the above, provide leadership and direction for a departmental program, work effectively with top administrative personnel in the Department and other agencies, and supervise subordinate staff; and effectively promote equal opportunity in employment and maintain a work environment that is free of discrimination and harassment.

SPECIAL PERSONAL CHARACTERISTIC

ALL BOTH LEVELS:

Willingness to travel throughout the State.

CLASS HISTORY

<u>Class</u>	Date Established	Date Revised	Title Changed
Assistant Field Representative, School Administration	4/12/73	1/20/99	1/20/99
Field Representative, School Administration (Specialist)	6/23/44	1/20/99	6/16/87
Supervising Field Representative, School Administration	4/12/73	1/20/99	

ccd/sks

CALIFORNIA STATE PERSONNEL BOARD

SPECIFICATION

PERSONNEL SPECIALIST Series Specification (Established March 22, 1968)

SCOPE

This series specification describes four three classifications which perform specialized personnel transactions duties in State service.

Schem <u>Code</u>	Class <u>Code</u>	Class
KY45	1303	Personnel Specialist
KY36	1317	Senior Personnel Specialist
KY30	1304	Personnel Supervisor I
KY25	1314	Personnel Supervisor II

DEFINITION OF SERIES

Incumbents in these classes are distinguished from other classes by being regularly required to apply State laws and departmental and control agency rules and regulations, and bargaining unit provisions pertaining to a variety of personnel transactions in the areas of personnel record keeping, certification, payroll, and personnel documents processing and related personnel transactions functions. The predominant duties of positions in these classes require a thorough and detailed knowledge of appropriate laws, rules, regulations, and contract language pertaining to personnel transactions. Positions in this series are typically located in the headquarters or field personnel offices of a State department or major subdivision, the personnel office of a State institution, and the operating sections of the State Controller's Office.

FACTORS AFFECTING POSITION ALLOCATION

Variety and complexity of work, independence of action and decision, supervision received, supervisory responsibilities, level, and amount of personal contact with customers; and the consequence of error.

DEFINITION OF LEVELS*

PERSONNEL SPECIALIST

This is a multirange level class, spanning entry through advanced journey levels. Incumbents assigned to Range A perform the least difficult transactions duties. Based upon the appropriate alternate range criteria, incumbents advance to Ranges B, C, and D. Under close supervision at the entry level, and under general supervision at the journey and advanced levels, and in accordance with established procedures, incumbents are assigned progressively more complex and difficult transactions duties in a variety of personnel transactions areas. Experienced incumbents in this class may provide functional quidance to lower-level staff.

SENIOR PERSONNEL SPECIALIST

This is the expert journey level of the series. Under general direction, incumbents serve as the expert staff resource responsible for the most difficult and complex personnel/payroll issues. As a "staff specialist", researches critical personnel problems and recommends alternative solutions; develops and maintains specialized training programs; reviews various control agency letters, memos, and bargaining contract provisions, and develops/revises internal procedures as necessary; prepares management reports, spreadsheets, and charts; drafts correspondence; functions as a team member on personnel-related projects; are coordinators for a variety of personnel/payroll programs, e.g., FMLA; and may act in a lead role (i.e., training, workload, etc.) over lower-level staff.

PERSONNEL SUPERVISOR I

This is the first supervisory level in the series and incumbents are responsible for one or more personnel transactions programs. Under general supervision, incumbents supervise a staff of Personnel Specialists performing personnel/payroll transactions functions.

There may be functional supervision of lower level Personnel Specialists in geographically separated locations. Incumbents develop and provide training and technical assistance to internal and departmental staff.

PERSONNEL SUPERVISOR II

This is the second supervisory level in the series with full charge of all transactions functions. Through subordinate supervisors, incumbents plan, organize, and direct the work of the department's transactions program. There may be functional supervision over lower-level Personnel Specialists in geographically separated locations.

MINIMUM QUALIFICATIONS

PERSONNEL SPECIALIST

Either I

One year of experience in the California state service performing office duties at a level of responsibility equivalent to an Office Assistant, Range B.

Or II

Two years of office experience. [Academic education above the 12th grade may be substituted for one year of the required general experience on the basis of either (a) one year of general education being equivalent to three months of experience; or (b) one year of education of a business nature being equivalent to six months of experience.]

(Qualifying experience may be combined on a proportionate basis if the requirements stated below include more than one pattern and are distinguished as Either I, II, or III, etc. For example, candidates possessing qualifying experience amounting to 50 percent of the

required time of Pattern I, and additional experience amounting to 50 percent of the required time of Pattern II, may be admitted to an examination as meeting 100 percent of the overall experience requirement.)

SENIOR PERSONNEL SPECIALIST

One year of experience in the California state service performing the duties of a Personnel Specialist, Range D, or a Personnel Services Specialist II.

PERSONNEL SUPERVISOR I

One year of experience in the California state service performing the duties of a Personnel Specialist, Range D, Senior Personnel Specialist, or Personnel Services Supervisor I.

PERSONNEL SUPERVISOR II

One year of experience in the California state service performing the duties of a Personnel Supervisor I or a at a level of responsibility equivalent to that obtained in the class of Personnel Services Supervisor II.

KNOWLEDGE AND ABILITIES

ALL LEVELS:

Knowledge of: Current office methods, procedures, equipment, and basic math principles.

Ability to: Think logically, multitask, and apply laws, rules, regulations, and bargaining contract provisions concerning personnel transactions; independently interpret and use reference material; give and follow directions; gather data; design and prepare tables, spreadsheets, and charts; advise employees of their rights; consult with supervisors on alternative actions which they may take on various transaction situations; communicate effectively; operate a computer keyboard/terminal; establish and maintain cooperative working relations with those contacted during the course of the work; organize and prioritize work; create/draft correspondence; and maintain personnel records.

SENIOR PERSONNEL SPECIALIST

<u>Knowledge of</u>: All of the above, and laws, rules, regulations, and bargaining contract provisions affecting personnel record keeping, personnel transactions, payroll, and certification processes used in State departments.

<u>Ability to</u>: Perform all of the above, and represent the department on intra/interdepartmental teams; coordinate a variety of personnel/payroll transactions; <u>and</u> research critical transactions and recommend alternative solutions.

PERSONNEL SUPERVISOR I AND ABOVE II

<u>Knowledge of</u>: All of the above, and a supervisor's responsibility for promoting equal opportunity in hiring and employee development and promotion, and for maintaining a work environment that is free of discrimination and harassment.

Ability to: Perform all of the above, and plan, organize, direct, and evaluate the work of subordinate staff; analyze work processes, evaluate suggestions, and develop and implement effective courses of action; effectively present ideas and recommendations; develop subordinate staff and assess training and developmental needs; and effectively promote equal opportunity in employment and maintain a work environment that is free of discrimination and harassment.

Greater emphasis is placed on supervisory and program administration skills at each higher level in this class series.

ADDITIONAL DESIRABLE QUALIFICATIONS

ALL LEVELS:

Familiarity with automated systems.

CLASS HISTORY

<u>Class</u>	Date Established	Date Revised	Title Changed
Personnel Specialist	3/19/80	8/7/01	6/19/01
Senior Personnel Specialist	6/19/01	8/7/01	
Personnel Supervisor I	3/22/68	8/7/01	6/19/01
Personnel Supervisor II	7/26/73	8/7/01	6/19/01

ccd/sks

^{*} Additional information regarding functions performed, complexity factors, and scope of responsibility is contained in a separate document titled "Allocation Guidelines."